му**ХЗ**-5 му**ХЗ**-5 му



ENGLISH

You have just purchased a SAGEM mobile phone, and we congratulate you on your choice.

Your phone can be used internationally in the various dual band networks (GSM 900 MHz and DCS 1800 MHz) depending on the roaming arrangements with your operator.

This user guide presents the SAGEM myX2-2 and myX2-2m mobile phones range.

Depending on the models, the following options are present or not in your phone: MMS, GPRS, data/fax/modem. You can check with your operator or dealer the options supported by your phone.

We remind you that this phone is approved to meet European standards.

We recommend that you read this handbook carefully before using your phone efficiently and in the best conditions.

WARNING

Depending on the configuration of the networks and the associated subscriber cards, some functions may not be available. Ensure that your SIM card is a 3 V (Volt) SIM type that is compatible with your phone. Inserting an incompatible card will be indicated by a message when your phone is switched on. Contact your operator.

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C E Conformance Document

Déclaration CE de Conformité

Fabricant Manufacturer

SAGEM SA

Adresse Address

Signature

Le Ponant de Paris 27 rue Leblanc F-75512 Paris cedex 15 FRANCE

Déclare sous sa responsabilité que le produit Declares under our sole responsability that our product

Nom du produit GSM/DCS A2005C et A2005C+ (myX2-2/myX2-2m) Product Name

est conforme aux exigences des directives européennes suivantes : conforms to the requirements of the following EEC directives:

EEC Directive 1999/5/CE

Sécurité (Safety)	EN 60950
CEM (EMC)	EN 301 489-7
Basse tension (Low voltage directive)	73/23/CEE
Réseau (Network)	2GPP TS 51:010-1 v 6.0.1 selected with CG-C-CC v 3.17.0 included (GGPP TS 61:01 v 4.0.1 seves GCF-CC v 3.17.0 include) Exigences 01701 v 4.7.0 (Requirements GTOT V 4.7.0) TBR 10 Edition 5 TBR 20 Edition 3 TBR 32 Edition 2 END 32 END 415-1 END 415-1
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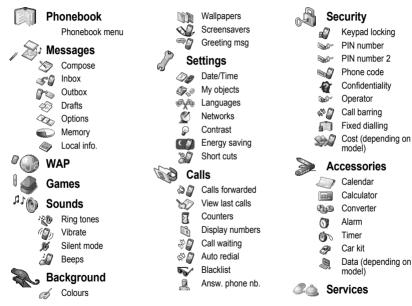
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Menus



Your phone package - Accessories

When you open the box, check that all the items are present:

- 1 Phone
- 2 Mains charger
- 3 Battery
- 4 User manual



Accessories

We advise you the use of SAGEM brand accessories for an optimal operating of your phone and of your accessories. You can also find (as an option) or order the following accessories:

- Pedestrian kit (*)
- Extra battery
- Extra charger (*)
- Desktop support (*)
- USB cable (with associated drivers) and serial cable to connect your phone to a PC (*)
- CD driver to synchronise your phone with your PC
- Cigar lighter adapter (*)
- Interchangeable covers
- Hands-free kit (*)
- Strap

For more information: www.planetsagem.com

(*) These accessories are identical to the ones provided for the myX-x series.

Your phone package - Accessories

Description

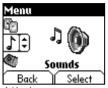
Programmable keys and Shortcut keys



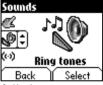
	Stop key:
	Hold down: Switches the phone off.
0	Press briefly:
	In a call context: Rejects a call - hangs up
	In menus: Return to home page.
a	Start key: Press briefly: Starts phone
, ĭ	In call context: Call - reception of a call - hands-free mode
-	Left programmable key:
رت ا	In home page: Access to certain functions (shortcuts)
	In menus: Access to the selection shown on screen in the tab (*)
	During a call: Reduces the volume
\square	Right programmable key:
	In home page: Access to certain functions (shortcuts)
-	In menus: Access to the selection shown on screen in the tab (*)
	During a call: Increases the volume
	Up key: Previous choice / increase value / top
•	Down key: Down choice / reduce value / down
<	Left key: Up input field / move left
	Right key: Down input field / move right
¥ 👔	* Key :
	Hold down: In home page: Silent mode
	Press briefly + OK (right programmable key) activates or deactivates keypad locking
	In call reception mode: Short press stops ring tone
	In ring tone setting mode: Activates/deactivates ring tone
o #	# Key: Zoom mode (see Messages and WAP menus)
<i>♀</i> #	Trey. 20011 mode (see messages and WAP menus)

(*) In this manual, when a function is chosen by pressing on this key, square brackets are used (e.g.: [Save]).

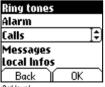
Principles of navigation



1st level



2nd level



3rd level

These basic principles bring a great deal of intuitiveness to your phone

All the active areas on a white background (icon selector, programmable keys, menu selector, choice list)

Accept by pressing the right programmable key [-].

Cancel by pressing the left programmable key -.

The tabs on the sides at the bottom of the screen refer to the **Programmable keys** (and not to the left/right keys).

In the menus a title bar indicates the down higher level.

The **up** and **down** \blacktriangle **v** arrows are used to navigate from a menu to the other (or from one a sub-menu to the other).

The **right programmable key** (-) is used to go from a menu to a sub-menu.

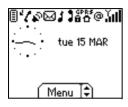
The left programmable key $\overline{-}$ is used to go from a sub-menu to a menu.

The first menu level can be identified by a large animated icon in the centre of the screen.

The second menu level can be identified by a large static icon in the centre of the screen.

The lowest sub-menus are lists.

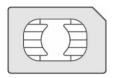
Home page



The home page contains the following

- 1 The title bar icons:
 - ۵ Batterv
 - Calls forwarded
 - 6 Call (establishing the call)
 - è Call (hands free)
 - SMS (reception of an SMS)
 - ⊠ ¥ I Silent mode
 - Message in answer phonebox
 - 0 WAP (@)
- GPBS. GPRS (depending on model)
 - O. Home zone
 - HPLMN / roaming R
 - ñ. Keypad locking + WTLS (exclusive functions)
- 8.0 Protected WAP logon
- Protected WAP logon icon with certificate 82
- Signal strength level (5 bars). 5.01
- 2 Date and time, in digital or analogue mode
- 3 Network provider
- 4 Tab centred on down line:
- the main "menu" tab shows that the menu can be accessed via the down / up kevs.
- The following information may also be displayed: "1 message received"; or "1 call". They can be deleted by pressing the Stop [key briefly.

Information on the SIM card



To use your phone, you have a smart card called a SIM card. It contains all the information needed by the network as well as other information unique to you and that you can modify:

Secret codes (PIN(s): Personal Identification Numbers), these codes allow you to restrict access to your SIM card.

Phonebook,

Messages,

How special services work.

Your phone is compatible with the different SIM cards offered by operators.

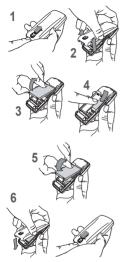
It is also compatible with the SIM/WIM cards (cards containing the WIM module in addition (WIM = Wireless Identity Module) that is used for secure WAP communications.

WARNING

This card must be handled and stored with care to avoid damaging it by scraping or bending it. If you should lose your SIM card, contact your operator or your SMC (Services Marketing Company) immediately. Comment: do not leave your SIM card within the reach of young children.

Installing the SIM card and installing the battery

Δ



Switch off your phone and disconnect the charger. The SIM card is inserted beneath the phone's battery.

- Turn your phone over and slide the backcatch up.
- Take off the back cover, starting from the bottom.
- 3 Take out the battery.
 - Slide the card along the base beneath the retaining plate, with the gold coloured sections facing towards the phone and the cut-off corner lined up to match the drawing on the phone.
- 5 Place the battery by first inserting the upper section into the opening.
- 6 Replace the back cover, clicking in first the upper part then the lower and pushing the backcatch downwards into the locked position.

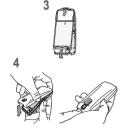
Exchanging the front cover





Switch off the phone.

- Turn it over and slide the back catch upwards.
- 2 Take off the back cover starting at the bottom. By moving the retention lugs, take out the central section then the keypad.
- 3 Position the keypad in the new front cover making sure that no dust gets in, then follow with the central section.
- 4 Replace the back cover, clicking in first the upper part then the lower and pushing the back catch downwards into the locked position.



Charging the battery



Your phone is powered by a rechargeable battery. A new battery must be charged for at least 4 hours before being used for the first time. It reaches its optimum capacity after a few cycles of use.

When your battery has been discharged, the phone displays the state (empty battery icon flashes). In this case recharge your battery for at least 15 minutes before making any more calls so as to avoid being cut off mid-call.

To recharge the battery

Connect the charger to a mains socket.

Plug the end of the cable into the connector at the base of the phone.

The phone starts to charge up. Charging stops by itself. Disconnect the cable.

It is possible that the battery may heat up slightly during charging; this phenomenon is normal.

WARNING

There is danger of explosion if the battery is replaced incorrectly or if it is exposed to fire.

Do not short circuit it.

The battery does not have any part that you can change.

Do not try to open the battery casing.

Use only the appropriate chargers and batteries shown in the manufacturer's catalogue.

Used batteries must be disposed of in the appropriate places.

It is advisable to remove the battery if your phone is not used for extended periods.

Do NOT obstruct the antenna with your fingers



The antenna is integrated in your phone, under the back cover at the top. Avoid putting your fingers on this area when the phone is switched ON. If your fingers obstruct the antenna, the phone may have to operate with a higher power level than usual; decreasing its efficiency quickly. It could also affect the quality of your communications.



My phone in 5 minutes

Getting started

You are now ready to use your phone for the first time. Switch on the phone by pressing the **Start** $\frac{1}{2}$ key. A short display appears.

PIN Number

This is your SIM's secret code.

If access to the SIM card is protected, the phone prompts you to enter the PIN number:

Enter the code between 4 and 8 digits given to you when the SIM card was issued. These digits do not appear on the screen for security reasons.

Press the right programmable key [-] to accept.

If your phone indicates that the SIM is missing, press the Stop 🖁 key to switch off your phone and check that the SIM card is correctly installed.

WARNING

If a wrong PIN number is entered three times in succession, your SIM card is blocked. You must then:

- Enter "**05*".
- Enter the PUK (Personal Unblocking Key) code provided by your operator, and accept.
- Enter your PIN number and accept.
- Enter your PIN number again and accept.

After 5 or 10 failed attempts (depending on the type of SIM card), the SIM card is definitely locked. You must then contact your operator or your SMC to obtain a new card.

Setting time and date

When you use your phone for the first time, you need to set the date and time.

In due course, when the battery is completely discharged, or if it has been removed, you will be prompted systematically to confirm date and time.

Setting the date

Set the date by entering it directly in numerical form or by using the down / up 🔻 🔺 keys to decrease or increase the default values.

Use the right key ► (or left key ◄) to access the next (or last) data input field.

```
Once the date is correct, press the right programmable key 🗇 to accept.
```

Setting the time

Same procedure as for setting the date.

Network

From now on the phone hunts for a network on which it can make calls. If it finds one, it displays the name of the network on the screen. You are then ready to send or receive a call.

If the network icon appears, calls are possible on your operator's network.

If the letter R and a network name are displayed, calls are possible on the network of a different operator.

If the letter R is displayed without any network name, only the emergency services are accessible (ambulance, police, fire brigade).

If the network icon flashes, the phone is in permanent search mode. There is no network available. The signal strength indicator received allows you to display the quality of reception. If it indicates less than three bars, search for better reception in order to call in good conditions.

First call

Dial the number of your correspondent.

Press the Start 4 key.

During the call, the call in progress icon flashes on screen and tones may indicate the establishment of the call.

Once communication has been established, the call icon stops flashing.

You can adjust the sound level (volume) using the left and right programmable 🕞 🤄 keys.

At the end of the conversation press the \mathbf{Stop} (key to hang up.

International call Press 0 (hold down) to display "+", then dial the country code without waiting for the dial tone, then the number of the called party.

Emergency services

Depending on the operators you can obtain the emergency service with or without SIM card or when the keypad is locked. It is enough to be in an area served by a network.

To obtain the international emergency service, dial 112 then press the Start ⁹ key.

Receiving a call

When you receive a call, the number of your correspondent is displayed when it is presented by the network.

Press the Start key or the right programmable key 🗇 to answer, and speak.

To refuse the call, press the Stop [key or the left programmable key].

To stop the ring tone or the vibrate, without refusing the call, press the **X** , key.

WARNING:

Pressing the Start key a second time launches hands-free mode, in this mode do not bring the phone up to your ear.

All the numbers corresponding to incoming and outgoing calls are logged in the list of recent calls.

Switching off

Press the **Stop** key for one second. The end message is displayed. The phone switches off. We want to familiarise you with the interface of your new phone, using a simple setting: choosing a ring tone and adjusting the volume.

Volume and ring tone

This menu allows you to allocate a ring tone to each type of event.

In the home page, press the down \checkmark key to access the main menus.

The first menu offered is Phonebook.

Press the **down v** key four times to access the **Sounds** menu.

Enter this	menu by	pressing	the right	programmable key	O.	
------------	---------	----------	-----------	------------------	----	--

You can access the **second level** of the menu that contains four sub-menus: Ring tones, Vibrate, Silent mode, beeps.

The first sub-menu offered is Ring tones.

Enter by pressing the right programmable key (-).

With the help of the **down** / $up \checkmark keys$ select the type of function where you want to change the ring tone from the proposed list (Alarm, Calls, Messages and Local Infos) and accept. Enter by pressing the **right programmable** key \neg .

Using the **down** / **up** ★ keys select the ring tone from the list offered. Enter by pressing the **right programmable key** (-). For every new selection, you will hear the corresponding ring. If required, press the **Silent mode key** ★ **;** to cancel the sound.

Adjust the volume using the **down** / **up** \checkmark keys.

The volume is adjusted over a scale of 1 to 4.

The ring tone is played at the chosen level whenever a change is made.

You can select "+" volume to choose a ring that starts quietly and rises to a crescendo.

Accept by pressing the right programmable key

Phonebook



The phonebook allows you to store numbers that you call regularly. These numbers can be stored in the SIM card or in the phone.

. The list of numbers in the phonebook of the SIM card varies in relation to the capacity of the card: the supplier company will tell you what this is.

Different icons inform you of the position of the phonebook where the number is stored:



Your SIM card phonebook



Your phone phonebook

Your SIM card's fixed directory.

Using the phonebook

In the home page press the **down v** key to access the main menus. The first menu offered is **Phonebook**.

Press the **right programmable key** C corresponding to the accept tab to enter the menu.

The list of your correspondents appears, by default, the cursor is positioned on the first name in alphabetical order.

If you are using your phone and SIM card for the first time, the phonebook list will be empty, only the **Phonebook menu** function will be available.

Select a contact from the list using the down / up \checkmark \blacktriangle keys. Then press the right programmable key \bigcirc .

You can also enter a letter to access directly the first contact starting with this letter. If you know the memory number of this contact on the SIM card (say 21 for example), you can enter 21# directly.

Choose from the options offered:

See contact

The first menu offered is See contact. [OK].

The detail of the store appears (location, call group, name, number).

Modify contact

Modify contact. [OK]. Using the down **v** key.

Modify the fields wanted and [OK].

Delete

Select Delete. [OK].

Confirm deletion of entry with [Yes].

Call

Select Call. Press the right programmable key (-) to make the call.

You can also select the party to be called from the phonebook, and press the Start 1 key to make the call.

Send message

Select Send message. [OK].

Select SMS or MMS (depending on model).

Text editor opens automatically.

Copy to SIM / Copy to phone

This allows you to copy your phonebook entries from one memory to the other. Only the name and the first phone number will be copied.

The phonebook menu allows you to create new contacts, to create call groups and to check the memory available to store new contacts.

Phonebook menu

In the Phonebook screen, press the right programmable key 🗇 to enter the menu.

Press the up A key to position the cursor on the Phonebook menu and [Options].

Choose from the options offered.

Add contact

Select Add contact and accept and press the right programmable key (-) to enter the menu.

Choose the place where you wish to enter the contact (SIM card or phone) using the down / up ▼ ▲ keys, and [OK]. Enter name of your correspondent and [OK].

Enter phone number and [OK].

Choose a call group to which you want to allocate this contact and [OK]. (See page 24: Call groups)

Call groups (See page 24)

Memory

Select memory and [OK].

The screen displays the number of free locations on SIM card and in phone itself.

My numbers

You can create the entries corresponding to your own numbers in order to consult them when necessary. Select **My numbers** and **[OK]**. Enter the different details and **[OK]**.

Call groups

You have the facility to group your contacts into call groups.

It is possible to allocate characteristics to each group (icon, ring tone, vibrate).

6 default call groups have already been created. You can create others.

Creating new groups

Do same as above to obtain the phonebook menu and [Options].

Press down v key to position the cursor on Call groups and [Enter].

By default, the cursor is placed on Call groups menu, [OK].

Choose one of the options offered (Create group or memory available).

Creating a group

By default, the cursor is placed on Create group, [OK].

Enter group name and [OK].

Choose the icon, ring tone and vibrate mode that you want to allocate to this group (accept after each step). Memory

Select Memory and [OK].

The screen displays the number of locations available for new groups.

Sending a vCard

It is possible to send a vCard from each contact stored in the phonebook.

The availability of this function depends on the model of your phone.

vCards can be sent to another phone using SMS.

From a contact in the phonebook, select the Send contact by SMS option menu item.

If the vCard is sent successfully, the SMS sending screen is displayed.

vCards can be sent to another phone using MMS (depending on model).

From a contact in the phonebook, select the Send contact by MMS option menu item.

If the vCard is sent successfully, the MMS sending screen is displayed.

vCards can be sent as an attachment to an MMS message. See Compose MMS on page 28.

Receiving a vCard

The availability of this function depends on the model of your phone.

When a vCard is received in an SMS message, the message "You have received 1 message" is displayed.

View the vCard by opening the SMS from the inbox. Add this contact to the phonebook by pressing Softkey 2. A message is displayed to confirm the action.

When a vCard is received in an MMS message (depending on model), the message "You have received 1 message" is displayed.

Open the MMS from the inbox. Go to **Options** by pressing Softkey **2**, and select **Extract**; select the vCard among the list of objects attached to this MMS, and add this contact to the phonebook by pressing Softkey **2**. A message is displayed to confirm the action.



magic 411

The message menu brings together the following two types of messages: SMS and EMS (an EMS is an extended message, longer than an SMS with images and sounds added). It is possible to exchange different types of contents: text, call group icons, screen backgrounds, tunes, WAP bookmarks.

This menu has been compiled in collaboration with magic4™.

Composing messages

This menu allows you to compose your messages.

From the Messages menu select the Compose menu and [Select].

By default, the language used is the language activated in the phone's menu display (or English if a language not supported by Easy Message T9™ has been chosen for the menus).

When typing a text, a counter showing the number of characters deducted is displayed at the top of the screen (depending on model). This counter is not displayed if an icon or sound is inserted into the SMS.

When the text has been entered, the right programmable key (-) [Options] can also be used to access the functions offered:

- Send is used to send the message by entering the correspondent's number.
- Editor mode: 123 Mode, ABC Mode (see page 28)
- T9 options (see next page)
- Send Options (see page 31)
- Cancel is used to delete all text entered
- Activate zoom/deactivate zoom is used to modify size of characters
- Formatting is used to enrich a text
- Insert to insert an image or sound into your message (see page 28)
- Save is used to save a draft in memory.



Using T9 Mode

Press once the key corresponding to the letter chosen and make the word by continuing to press the keys corresponding to the various letters without paying attention to the display, until you have finished inputting the word: it then appears in inverse video.

If the word offered is what you wanted to enter, press the **0** key to accept it, create a space and move to the next word. However, it is possible that several words exist in the corresponding dictionary for the same sequence of keys pressed. If the word that appears is not the word you expected, press the **right programmable key** indicating 1 to scroll through the words held in the dictionary corresponding to this key sequence.

When you find the chosen word, press the **0** key to accept it, create a space and move on to the down word.

Press the **right key** to simply accept the characters entered without creating a space and moving on to another **T9** word. If the word you are expecting is not proposed, please go on adding characters until you get the message "Add a word?". Select "Yes", correct the word when necessary and press "OK".

In the input screen, the right programmable key 🔄 is used to access other input options.

Input modes

The **ABC mode** is used to enter words that do not exist in the dictionary. To obtain When composing a message: a letter, press the corresponding key several times, the letters and the number The navigation keys assume the scroll past following functions: Mode 123 is used to insert numbers Left kev ◀: Insert mode is used to insert symbols, animations, call group icons and tunes; the Last word SMS then becomes an EMS. Images and sounds can be two types: pre-defined or Right key >: customised. Pre-defined images and sounds are smaller in size, especially suited Next word to exchanging messages. - Up kev 🔺: Previous line Upper case - Down key **v**: A quick touch of the X , key will display the next letter in upper case. Next line Two short presses on the X + key allow you to switch to upper case editing mode - Left programmable key -: for the whole message. Deletes last letter Punctuation characters - Right programmable key /-) Punctuation characters are obtained with the help of key 1 (except in 123 mode), Message options or with the help of **Insert** mode (fast access via the α **#** kev). - Hold down 🔉 # key: Zoom mode (changes size of Accented characters characters) Accented characters are generated automatically in T9[™] mode. In ABC mode accented characters are available by pressing the key supporting the Access to symbol table non-accented character in succession.

Compose MMS

This menu allows you to compose your MMS messages.

The availability of this function depends on the model of your phone.

From the Messages menu choose the Compose menu and [Select]. Choose MMS from the proposed options (SMS or MMS)

The functions offered are:

- Subject: the subject of your message goes here.
- To: this option gives access to the phonebook.
- Cc: this option also gives access to the phonebook.
- Body: to enter text and multimedia objects to the message.

When the text has been entered in the **body** screen, the **right programmable key** [Options] can also be used to access the functions offered:

- Send, Send and receive all, send later.
- Insert to insert multimedia objects such as images, animations and sounds into your message.
- Editor Mode (see page 28).
- T9 options (see page 27).
- Save is used to save a draft in memory.
- Slide... to compose a slideshow of the multimedia objects.
- Preview to display a preview of the text typed.

Saving your message

You can save your message as a draft by selecting "Save" from the options, when editing the Subject or the Body. You will be able to edit it later from the "Draft" Menu.

Sending MMS messages

You have the choice to activate or deactivate the storing of messages in your Outbox after sending. Sagem recommends that messages are not stored in your Outbox by default because if too many messages are saved, the phone memory will soon become full and no further messages will be received.

Receiving MMS messages

There are 2 retrieval options, automatic and manual. The default behaviour on the user network is "Automatic Retrieval". When roaming, only the notification of an MMS message is received.

Select "Manual Retrieval" if you prefer to delay the reception of your MMS on the user network as well.

The number of messages stored in the SIM card varies depending on the card's capacity.

Receiving messages

When you receive a message, an audio signal sounds (the one selected in the **Sounds** menu) and the message icon appears on your phone screen.

If you do not read the messages, this icon remains displayed on the screen. When it flashes, the memory is full.

Receiving icons, backgrounds or tunes can take several seconds. Messages inform you of the progress of the download. You have the facility to do the following at any time:

- To mask this progress screen by pressing the left programmable key : to make a call or access other phone information.

- Or stop the download in progress by pressing the right programmable key [-].

Consult your network operator on the downloading of icons, backgrounds or tunes.

Received messages are stored in the SIM card or in the phone until you choose to delete them.

Inbox

From the Messages menu choose the Inbox menu and [Select].

Each message contains information on type of message (in the form of an icon) and time (or date) of reception.

Unread messages are entered in bold and arranged by arrival time and date.

Select a message and press the right programmable key \bigcirc .

Choose from the options offered.

If your message contains objects (images or sounds), you can save them in order to use them later (stored in your phone's memory); when reading text, place the cursor on the object and choose the Save option from the options on the **right programmable key** [-].

When they have been stored in memory, the space required in the phone is then indicated.

You can consult them in the corresponding menus (WAP bookmarks in WAP, tune in Sounds, backgrounds in Background, and icons in Call groups).

Outbox

The Outbox is used to store all your sent and waiting messages.

If too many messages are saved, the phone memory will soon become full and no further messages will be received.

From the Messages menu choose the Outbox menu and [Select].

Each message contains information on type of message (in the form of an icon) and time (or date) of sending.

Select a message and press the right programmable key [-].

Choose from the proposed options.

Drafts

When you store a composed message, it is stored among the drafts.

From the Messages menu choose the Drafts menu and [Select].

Select a message and press the right programmable key (). If you do not delete this message, it will remain as a draft and can be re-used even if you have already sent it.

Choose from the options offered (Read, Send, Delete, Delete all, Modify).

Sending options

Several sending options are offered.

From the Messages menu choose the Options menu and [Select].

Choose from the proposed options (SMS or MMS depending on model).

The proposed SMS send options are: acknowledgement, reply given, period of validity (life cycle of message on network before being routed), message format, message centre and save msgs sent.

The proposed MMS options are:

- Store sent msgs: (it is highly recommended that you keep this function deactivated, in order to avoid a full memory),
- Retrieval mode (automatic or manual):if you are or in a poor coverage area it may be more convenient to choose the
 manual retrieval mode which gives you the retrieve later option.
- this icon 🛐 blinking on the top of the idle screen means that a message is arriving
- Default priority: high or low
- MMS ignore: if you want to deactivate the reception of any MMS in your phone.
- MMS server: to select another MMS provider, or set the parameters of a new MMS provider.

Memory

You may want to know the memory available for saving messages.

From the Messages menu select the Memory option and [Select].

Choose from the proposed options (SMS or MMS depending on model).

The SMS screen shows you the memory available on the SIM card phone and in the phone.

The MMS screen shows you the amount of memory used in kbytes.

Local info

This menu is used to activate reception of local information broadcast by the network.

You can choose whether or not to receive information (ask the company with which you took out your subscription). From the **Messages** menu select the **Local info**. menu and [Select].



WAP (Wireless Application Protocol): protocol that translates the Internet language into WML language that can be read by a phone. The WAP function allows you to log onto certain Internet sites. You can log onto sites that allow you to download tunes, icons or animated screensavers to your phone.

The WAP Menus

The WAP navigator is under licence:

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RSA Data Security

The WAP navigator is the exclusive property of Openwave. For this reason, it is forbidden to modify, translate, disassemble or even decompile all or part of the software that makes up the navigator.

You can activate the magnifying glass to increase the size of the characters by holding down the \wp **# key**.

The **Services menu**, a dropdown menu, can be accessed at all times when navigating through WAP pages.

Select the top left icon using the **A** up key.

Consult the menu using the right programmable key.

The **Services menu** contains all the following sub-menus:

Home: logs onto the home page.

(carries the name of your access provider)

Bookmarks: is used to save in a phonebook the names and addresses of Internet sites to facilitate easy access.

You can receive bookmarks from SMS and add them to this list (see chapter on SMS).

You can also send messages by SMS: select a bookmark, press the right programmable key [Choice], then select Send by SMS.

Go to URL: this menu allows you to input an Internet address directly.

Inbox: this menu allows you to consult messages sent by the Internet site.

Save items: is used to save a WAP site multimedia item (option).

Reload: refreshes the current page.

Reset cache: clears the stored information on previous logons.

Advanced...: offers the following advanced settings

- Configuring parameters
- Show URL
- Logoff
- Circuit message (if user can confirm each logon)

Security (is used to access information on making WAP connections secure).

About...: information on the browser.

Exit: returns to the phone's home page.

Configuring WAP parameters

Select the Advanced... menu, then the configuration menu.

Choose from the sub-menus offered:

Logon parameters is used to select or modify your access provider's logon parameters or configure the parameters of other access providers.

The active access service is preceded with a start.

Configuration of GSM and GPRS parameters (depending on model):

All information to be entered in the parameters are provided by your operator or access provider.

- Choose desired access service, then press Choice.
- Enter title of service and accept.
- Enter Internet address of home page and accept.
- Enter parameters of preferred logon:
 - <u>GPRS otherwise GSM</u> (by default): the logon to WAP services uses the GPRS as a priority. However, in the event of
 unavailability of the GPRS network, the GSM network is used to establish the link.
 - <u>GPRS</u>: the logon to WAP services uses the GPRS network exclusively.
 - · GSM: the logon to WAP services uses the GSM network exclusively.

The GSM parameters to be entered are:

- User name
- Password
- IP address of WAP gateway
- Port type (secure or insecure)
- Call number
- Access mode (digital, analogue or automatic)

In automatic mode access can be gained to the operator's network by a digital link and by an analogue link to a different network (in roaming).

The GPRS parameters to be entered are:

- User name
- Password
- IP address of WAP gateway
- Port type (secure or insecure)
- APN: if no APN has been defined, press the right programmable key [-] [Choice] then the APN menu. Select or add and APN.

Once all the settings have been entered, you can activate the chosen access provider. Select him from the list. Confirm your choice with **OK**.

Inactivity time is used to choose the time after which the call is automatically disconnected if you have forgotten to log off from a service.

WAP Logging on

The connection to a WAP service on the GPRS network is not cut if an incoming call is received. You can answer the call. Using the **Welcome** menu, you can log onto your access provider's WAP site by pressing the **right programmable key** [_]. If you are logging onto the GSM network, the @ symbol flashes, the metering of the cost of the call starts as soon as it stops flashing.

Downloading objects

Some WAP sites allow you to download ring tones, icons or animated screensavers. Once downloaded, they are stored in your phone's memory. You can then save them in your phone (same operation as used for downloading using SMS).

WAP Logging off

To log off press Stop [key.

The logoff happens automatically after a few seconds of inactivity if you forget to log off.

This period is defined by the inactivity time setting.

GPRS (depending on model)

A flashing icon indicates that the phone is logging onto a GPRS network.

A non-flashing icon indicates that the GPRS network is available; if the icon is dark, it indicates that the phone is logged onto the GPRS network: see page 41 for the attachment options.

This icon is not displayed if the GPRS network is not available or if the SIM card inserted in your phone does not include the GPRS service. It may also disappear when accessing WAP services if the connection uses the GSM network instead of the GPRS network.

Games

Depending on model, your phone is supplied with one or two games.

You can also download new games depending on your phone and your subscription.

Downloaded games

This optional menu has been developed by the company In-Fusio™.

From the Games menu select the Downloaded ga. menu and press OK; this menu can also be accessed from the idle screen by a long press on the 9 key.

You can:

- Play the downloaded game already present (Wallbreaker).
- Use keys 2, 4, 6, 8 or navigation key to move and 5 to accept or pause.
- Download new games (available from the catalogue)
- Consult the loyalty points acquired during downloads, news, instructions,
- Make settings.





Sounds



This menu allows you to customise the ring tones on your phone and to activate beep and vibrate modes.

Volume and ring tone

This menu allows you to allocate a ring tone to each type of event. From the **Sounds** menu choose **Ring tones** menu and [**Select**]. Select the type of event from the list offered and [**OK**]. Select the **ring tone** from the list offered and [**OK**]. Adjust the **volume** using the **down** / **up** keys and [**DK**]. You can deactivate the sound by pressing the *** s key**.

Vibrate

This menu allows you to activate the vibrate mode for calls. From the **Sounds** menu choose the **Vibrate** menu and [**Select**]. Select the vibrate mode from the choices offered and [**DK**]. WARNING: vibrate mode is not a priority in relation to the choice of ring tones in the call groups. To make vibrate mode apply in general, switch to Silent mode.

Silent mode

This menu allows you to switch to Silent mode.

From the Sounds menu select Silent mode and [Select].

Activate or deactivate Silent mode and [OK].

Silent mode can also be accessed via the home page by holding down the \star , key.

3 When the phone is in silent mode, the relevant icon appears on the home page.

In this mode the ring tone will not function, except for the alarm clock.

Beeps

This menu allows you to activate a beep for each type of event.

From the Sounds menu choose the Beeps menu and [Select].

Select the type of beep you want to allocate from the choices offered and [OK].

Activate or deactivate the beep and [OK].

In the case of key beeps, you can also choose from the two types of beeps offered: key beeps or Dtmf tone (different beep depending on the key pressed).

Background



This menu allows you to customise your screen by choosing the colour, background image, animation or greeting message.

Colours

This menu allows you to display the colours you want on your phone. From the **Background** menu select the **Colours** menu and [Select]. Select the colour you want to see during navigation from the menus and [OK].

Wallpapers

This menu allows you to display the background image you want on your phone.

From the Background menu select the Wallpapers menu and [Select].

Select the Wallpaper and Visualise (right programmable key (-)). The image appears in the background of the home page.

Press the **right programmable key** (-) to select your choice then select the option **Deactivate** if you want to remove the texts displayed on the home page in order to display the image entirely (The availability of this function depends on the model of your phone).

Screensavers

This menu allows you to select an animation which appears when the phone is in standby mode if the Screensaver mode has been selected in the Settings/Energy saving menu.

From the Background menu select the Screensavers menu and [Select].

Select a screensaver from the options offered and accept.

The chosen screensaver appears on the screen, accept it.

Adjust the screensaver display time (greater than 60 seconds) and [OK]. The screensaver appears at the end of each period of inactivity.

WARNING: the animated screensaver uses processing power. For a better efficiency you can deactivate the screensaver (in the **Settings/Energy saving** menu) or select the activation time to be more than every 300 s.

Greeting message

This menu allows you to customise your greeting message. From the **Background** menu select the **Greeting msg** menu and [**Select**]. Enter the text that you want to see appear in the greeting message (when you switch on) and [**OK**].

Settings

This menu allows you to customise the settings of your phone to make it as convenient as possible for you to use.

Date / Time

This menu allows you to set the date and time of your phone.

From the Settings menu select the Date / Time menu and [Select].

- Please select Control and [OK.
 - Date: set the date by entering it directly in digital form or by using the down / up ▼ ▲ keys. Use the right key ► (or left ◄) to access the next (or last) input field. Once the date is correct, accept it.
 - · Time: same procedure as for setting the date.
- Please select Display and [OK]. In the list that appears, select the desired display type Analog, Digital or None and [OK].
- Please select Time zone and [OK].
 Choose the time of the country desired by calculating the time from the GMT time.
- Please select Summer time and [OK].
 Select 1 h, 2 h Summer time or Winter time depending on the season, and [OK].

My Objects

This menu allows you to find out how much memory is available for objects.

From the Settings menu select the My objects menu and [Select].

The amount of memory available is displayed. This memory is divided between your downloaded ring tones, wallpapers and screensavers.

You can delete your objects to increase the memory available for new downloads.

Languages

This menu allows you to choose your phone's display language.

From the Settings menu select the Languages menu and [Select].

Select the language of your choice and [OK].

If you select Automatic, the display language will be the language of your SIM card.

Networks

This menu allows you to configure network preferences.

From the Settings menu select the Networks menu and [Select].

Choose Preferred to view all the pre-registered networks.

Choose Selection to activate (automatically or manually) one of the networks accessible in the area in which your are located. Choose GPRS to select the way you want to be attached on the GPRS network: always, or only when needed (when launching a data connection) (depending on model).

Contrast

This menu is used to adjust screen contrast.

From the Settings menu select the Contrast menu and [Select].

A test screen allows you to adjust the contrast by means of the down / up 🕶 🔺 keys and [OK].

Energy saving

This menu is used to select power saving when the phone is in standby mode.

To quit the standby mode, press the Start key 9.

From the Settings menu select the Energy saving menu and [Select].

There are three options:

- Standard: time and network information are displayed.
- Economy: a black screen is displayed (mode using few power consumption).
- Screensaver: the screensaver selected in the Background menu is displayed (mode using more power consumption).
 Then set the display time for the option selected.

Short cuts

Depending on model, only one programmable key is available.

From the Settings menu select the Short cuts menu and [Select].

Select the key that you wish to modify and [OK].

Choose the function that you want to allocate to this key and [OK].

Calls



The Calls menu allows you to manage and consult all your phone's incoming and outgoing calls that are marked as follows:

- Incoming call
- Outgoing call

Fast access to the list of calls from the home page: press the Start 🌵 key.

Forward calls

This menu allows you to transfer calls addressed to you.

Depending on your subscription, this service allows you to re-direct incoming calls to a different number or answer phonebox. From the Calls menu select the Calls forwarded menu and [Select].

Choose the type of forwarding you want from the options available.

View last calls

This menu allows you to access the list of last numbers used.

From the Calls menu select the View last calls menu and [Select].

Each call contains information on type of call (in the form of an icon), time (or date) and duration.

Select a call from the list and [OK].

Choose from the options offered.

You can also make the call by pressing the Start 9 key.

Counters

This menu allows you to consult the duration of the outgoing calls. It can also be used to consult the volume of data last exchanged in GPRS (depending on model). From the **Calls** menu select the **Counters** menu and [Select]. Choose the type of counter you want from the options offered.

Display numbers

This menu allows you to modify the status of the display number function. From the **Calls** menu select the **Display numbers** menu and [**Select**]. Choose from the options offered.

Anonymous mode

You have the facility to mask your number on the phone from the person you are calling.

- Initial: network default mode.
- No: you choose not to activate anonymous mode and so to display your number.
- Yes: you choose to active anonymous mode and so not to display your number.

Call waiting

During a call you may be informed that a caller is trying to reach you: you hear a special tone. The caller's number is displayed on the screen (or the caller's name if it has been stored).

(Operator-dependent service)

From the Calls menu select the Call waiting menu and [Select].

You can **activate**, **deactivate**, **or consult the status** of the call waiting service in order to check if it is active or not. During a call, if a second caller tries to contact you, the screen displays the call warning.

Automatic redial

This menu allows you to call back a person you tried to reach.

From the Calls menu select the Auto redial menu and [Select].

You can set the redial function to inactive, on demand or systematic.

If you choose On demand, your phone will offer to redial your caller automatically if the number is busy.

Blacklist

The blacklist is used to limit failures on automatic calls (calls generated by the automatic redial function or by applications: data, fax for example).

From the Calls menu select the Blacklist menu and [Select].

When several automatic calls failed with a number (number busy or unknown), this number is put in the blacklist and no automatic call will be done with this number any more until you delete it from the blacklist.

Note: this function does not apply to the calls performed manually.

Answer phone number

This function is used to set your answer phone number.

This number will be used when you make a call from the answer phonebox using the programmable keys.

From the Calls menu select the Answ. phone nb. menu and [Select].

Enter your answer phone number and [OK].

Security



This menu allows you to configure your phone's security settings.

Keypad locking

This menu allows you to lock the keypad.

From the Security menu select the Keypad locking menu and [Select].

Select Activate or deactivate and [OK].

The lock icon appears on the home page.

This function is also available in the home page via a combination of the $\frac{1}{3}$ and Select keys (right programmable key (-)).

PIN number

This menu allows you to activate and modify the PIN number/code of your SIM card. From the Security menu select the PIN number menu and [Select]. To modify the PIN, select Modify and [OK]. Enter of PIN and [OK]. Enter new PIN twice and [OK]. To activate or deactivate the PIN, select the Check PIN menu and [OK]. Enter PIN and [OK]. Select Activate or Deactivate and [OK]. See page 64 to unblock the SIM card in case of wrong PIN number typed three times in succession.

PIN number 2

You have a second PIN number to allow you to access certain functions*.

* This function may or may not be available depending on your SIM card.

Proceed as above in order to activate, deactivate or modify the PIN number 2 of your SIM card .

Phone code

The phone code is a secret code intended to protect the phone if stolen.

The **Phone code** menu allows you to activate the phone code so that it is requested and checked whenever the phone is switched on if a different SIM card is used. This code is automatically linked to the SIM card installed when the phone is activated.

To activate or deactivate the phone code, select the Phone code menu and [Select].

Enter 0000 and [OK].

Select Activate or Deactivate and [OK].

To modify the phone code, select Modify and [OK].

Enter old phone code and [OK].

Enter new phone code and [OK].

Enter phone code again to verify it and [OK].

Confidentiality

The **Confidentiality** function is used to delete numbers stored in View last calls and the SMS stored in the memory when a new SIM card is inserted into the phone.

From the Security menu, select the Confidentiality menu and [Select]. Select Activate or Deactivate and [OK].

Operator code

This menu allows you to modify the call barring. From the **Security** menu, select the **Operator** menu and **[Select]**. Access to this service depends on your type of subscription.

Call barring

This menu allows you to block the sending or reception of certain calls.

Before you can use this service, a password will be provided by your operator when you take out your subscription.

Access to this service depends on your subscription type.

To activate call barring :

- From the Security menu, select the Call barring menu, and [Select].
- Select incoming or outgoing calls.
- Select the call type on which you want to activate call barring.
- Select:
 - either All,
 - or If roaming, if you are away from your home country and if roaming is available, only incoming calls will be blocked.
- Select Activation and enter password.

Fixed dialling

This menu allows you to restrict the sending of calls.

From the Security menu, select the Fixed dialling menu and [Select].

Enter PIN number 2 and [OK].

Select Activate or Deactivate and [OK].

Proceed as for any other phonebook.

By activating this function, you can send calls only to the numbers stored in this phonebook.

This phonebook is linked to the SIM card, and its size depends on the card's capacity.

Costs

This menu allows you to control the cost of your calls (*) (depending on model).

From the Security menu, select the Costs menu and [Select].

This menu enables you to check the cost of the last call you have made: you can also check the cost of all the calls made since you have reset the durations (Menu Counters/Duration/Delete Duration)

The **Delete costs** menu enables you to delete the cost of the last call. You can also reset the counters, after entering your PIN 2 code.

(*) WARNING

Depending on how the networks and the SIM cards are configured, some functions may not be available (shown by *).

Accessories



This menu allows you to access the various accessories offered by your phone: calendar, calculator, converter, alarm, timer, car kit. data parameters.

Calendar

This menu allows you to display a calendar. From the Accessories menu, select the Calendar menu and [Select].

Calculator

This menu allows you to use your phone as a calculator. From the Accessories menu, select the Calculator menu and [Select]. You can use the calculator with the help of the following keys:

- Up kev: Add
- Down key: Subtract
- Right key: Multiply ►
- Left kev: Divide
 - Right programmable key: Equals
 - Left programmable key: Delete
- ★ \cont a kev or #: Decimal point.

If no calculations are being run, the right programmable key [-] allows you to use the value in the converter directly.

Converter

This menu allows you to convert one currency to another .

From the Accessories menu, select the Converter menu and [Select].

Enter a value and press the Up key 🔺 to convert from one currency to another, or the Down key 🔻 to convert back.

The right programmable key 🔄 allows you to use the following options:

Rapid exchange

The converter will work in the home page by entering the desired numbers and pressing the down / up 💌 🔺 keys to make the conversion.

Exchange rate

Enter the rate of exchange corresponding to the chosen currencies.

Currencies

Enter the two types of currencies to be converted.

Go to calculator

This option allows you to immediately use the value converted in the calculator.

Alarm

This menu allows you to set and activate the alarm.

From the Accessories menu, select the Alarm menu and [Select].

Activate or Deactivate the alarm and [OK].

Set the waking time by entering the numbers directly or using the down / up 🕶 🔺 keys and accept.

In the alarm icon appears on the home page.

The alarm works even when the phone is switched off.

Timer

This menu is used to set and activate the timer.

From the Accessories menu, select the Timer menu and [Select].

Activate or Deactivate the alarm and [OK].

Set the duration by entering the numbers directly or using the down / up 🕶 🔺 keys and [OK].

In the alarm icon appears on the home page.

Car kit

This menu allows you to configure your phone with a car kit. From the **Accessories** menu, select the **Car kit** menu and [Select]. Choose from the options offered (Automatic response. Switch off, Alarm timing, Hands-free volume control).

Data

This menu is used to configure the data exchange with a Personal Computer (depending on model).

From the Accessories menu, select the Data parameters menu and [Select].

Choose the correct speed depending on the Personal computer you would like to connect to the handset.

If there is a modem embedded in your phone, you can connect it to your computer in order to receive data or fax through GSM or GPRS network: configure the connection parameters of your computer using the Wellphone CD supplied as an accessory.

Services



This menu allows you to access numerous services offered by your operator. The list of these services will appear in the menu depending on your subscription.

This menu allows you to access your operator's basic services.

From the Services menu, choose from the list offered.

Technical features

Weight: 88 g Size: 105.6 x 46 x 20 mm Original battery: Li-ion 680 mAh Battery life calls/standby: up to 3 h 30/200 h Multimedia objects supported: - Audio formats: Melody, Midi, wave, amr (depending on model) - Graphic formats: wbmp, bmp, png, jpeg, animated gif Size of memory available for ring tones and images to be downloaded: - myX2-2m: up to 470 KB - myX2-2: up to 240 KB Using temperature: from - 10°C to + 55°C

The technical characteristics of the product are subject to change without notice.

Safety

Never attempt to disassemble your phone. You alone are responsible for how you use your phone and any consequences of its use.

As a general rule, always switch off your phone wherever the use of a phone is prohibited.

Use of your phone is subject to safety measures designed to protect users and their environment.

Do not use your phone in damp areas (bathroom, swimming pool...). Protect it from liquids and other moisture.

Do not expose your phone to extreme temperatures lower than - 10°C and higher than + 55°C.

The physicochemical processes created by chargers impose temperature limits when charging the battery. Your phone automatically protects the batteries in extreme temperatures.

Do not leave your phone within the reach of small children (certain removable parts may be accidentally ingested).

Electrical safety

Only use the chargers listed in the manufacturer's catalogue. Using any other charger may be dangerous; it would also invalidate your warranty. Line voltage must be exactly the one indicated on the charger's serial plate.

Aircraft safety

When travelling by plane, you will need to switch your phone off when so instructed by the cabin crew or the warning signs. Using a mobile phone may be dangerous to the operation of the aircraft and may disrupt the phone network.

Its use is illegal and you could be prosecuted or banned from using cellular networks in the future if you do not abide by these regulations.

Explosive materials

Please comply with warning signs at petrol station asking you to switch your phone off. You will need to comply with radio equipment usage restrictions in places such as chemical plants, fuel depots and at any location where blasting operations are under way.

Electronic equipment

To avoid the risk of demagnetisation, do not let electronic devices close to your phone for a long time.

Electronic medical equipment

Your phone is a radio transmitter which may interfere with electronic medical equipment or implants, such as hearing aids, pacemakers, insulin pumps, etc. It is recommended that a minimum separation of 15 cm be maintained between the phone and an implant. Your doctor or the manufacturers of such equipment will be able to give you any advice you may need in this area. Hospitals

Always make sure that your phone is switched off in hospitals when so instructed by warning signs or by medical staff.

Road safety

Do not use your phone when driving. In order to give your full attention to driving, stop and park safely before making a call. You must comply with any current legislation.

SAR

This phone complies with European requirements governing exposure to radio waves. Your phone is a transmitter/receiver. It has been designed and manufactured to comply with radiofrequency energy exposure limits recommended by the Council of the European Union and the ICNIRP for the entire population. These limits were established by independent scientific agencies on the basis of in-depth and regular evaluations of scientific studies. The limits include a large safety margin that is intended to guarantee the safety of all, irrespective of age or state of health.

The exposure standard for phones uses a unit of measure called the SAR, or Specific Absorption Rate. The SAR limit recommended by the Council of the European Union and the ICNIRP is 2 W/kg (*). Tests were conducted on a standardised usage position basis, with the phone transmitting at its maximum level certified in all its frequency bands. Although the standardised measurement is done at maximum power, the real SAR of the phone in use is generally very far below the maximum value.

The phone was designed to operate at the power level strictly neces-sary to ensure communication with the network. In general, the closer you are to a base station, the lower the power at which the phone will transmit.

Validation of conformity with European directive 1999/5 (directive R&TTE) is a pre-requisite for introducing any model of phone onto the market. Protection of health and the safety of the public and the user are a vital requirement of this directive. This model's maximum SAR value measured at the compliance test for use at the ear was 0.68 W/kg. Although differences may exist from one phone to the other and depending on position, all comply with European regulations.

(*) The SAR limit for phones used by the general public is 2 watts/kilogram (2 W/kg) on average for 10 g of tissue. This value includes a large safety margin to increase protection and to take account of the variations in measurements. The SAR information may vary in different parts of the world, depending on declared national requirements and the frequency bands used by the network.

Advice for limiting exposure to radiofrequency (RF) fields

For individuals concerned about limiting their exposure to RF fields, the World Health Organization (WHO) provides the following advice:

Precautionary measures: Present scientific information does not indicate the need or any special precautions for the use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's' RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body.

Further information on this subject can be obtained from the WHO home page http://www.who.int/peh-emf WHO Fact sheet 193: June 2000.

Warranty

You must always use your phone for the purpose for which it was designed, under normal operating conditions. SAGEM SA declines all responsibility for any use outside of the scope of its designed purpose and for any consequences of this use. The software program developed by SAGEM remains the exclusive property of SAGEM SA. It is therefore highly prohibited to modify, translate, de-compile or disassemble this software program or any part thereof.

Usage precautions

Your phone allows you to download ring tones, icons and animated screensavers. Some of these items may contain data that may cause malfunctions of your phone or data losses (virus for example).

For this reason, SAGEM SA rejects all responsibility concerning (1) the reception of downloaded data or losses of the said data, (2) the impact on the operation of the phone and (3) damages resulting from receiving the said downloaded data or loss of said data. In addition, SAGEM SA states that a failure caused by receiving downloaded data that do not comply with the specifications set by SAGEM SA is excluded from the warranty. Consequently, the diagnosis and repair of a phone infected by the said downloaded data will be at the expense of the customer.

Any content that you download to your phone may be protected by copyright belonging to third parties and consequently you may not have the right to use this content or its use may be restricted. Consequently it is up to you to ensure that you have permission, such as under the terms of a license agreement, to use any content that you download. Furthermore, SAGEM SA does not guarantee the accuracy nor the quality of any content that you download. You alone are responsible for the content that you download to your mobile phone and how you use it. SAGEM SA cannot be held responsible for this content nor for its use.

It is your responsibility to ensure compliance, at your own expense, with the laws and regulations applicable in the country where you use your phone.

Warranty conditions

Whenever you wish to make use of the warranty, please contact your vendor and present him with the purchasing paperwork that he gave you.

If a fault occurs, he will advise you.

1.

The new phone (excluding consumables), including new accessories bundled with the phone, are guaranteed by SAGEM SA, parts and labour (apart from travel) against any manufacturing fault for a period of twelve (12) months with effect from the sale of the phone to the customer, on presentation of the paperwork stating the purchase date of the phone. Phones that have been repaired or replaced as standard during the warranty period stated above are guaranteed (parts and labour) until the later of these two dates:

Expiry of the guarantee period of twelve (12) months stated above or three (3) months with effect from the date of support provided by SAGEM SA.

Your legal rights under the terms of applicable national law as well as your rights in relation to your retailer, as set out in the sales contract, remain applicable and are not in any way affected by this guarantee.

In any disputes, the phone is covered by the legal warranty against the consequences of faults or hidden defects in compliance with articles 1641 and subsequent of the French civil code.

2.

All faulty phones under warranty will be replaced or repaired free of charge at SAGEM SA's option (with the exclusion of repair of any other damage), once it has been specified that the work required for the application of the warranty will be done in a workshop and that the return costs (transport and insurance) of the phone to the address to be indicated to it by the SAGEM SA after-sales service, whose phone number will appear on the delivery note, will be charged to the customer. Subject to essential legal provisions. SAGEM SA does not accept any warranty, explicit or implicit, other than the warranty

Subject to essential legal provisions, SAGEIM SA does not accept any warranty, explicit of implicit, other trian the warranty provided expressly in this chapter, nor shall SAGEIM SA accept responsibility for any immaterial and/or indirect damages (such as loss of orders, loss of profit or any other financial or commercial damage) under the warranty or not.

3.

The acceptance of a phone under warranty demands that a purchase document that is legible and without modi-fication, stating vendor's name and address, date and place of purchase, type of phone and IMEI, are attached to the warranty, and that the information on the phone identification label is legible and that this label or any other seal has not been tampered with. The warranty applies in normal conditions of use.

Prior to sending the phone for repair, it is the customer's responsibility to backup at his expense the customized data stored in the phone (phonebook, settings, wallpapers). A list of backup facilities can be provided by SACEM SA on request. The responsibility of SACEM SA cannot be invoked if damage occurs to customer files, programs or data. The information or operating elements and the contents of files will not be re-installed in any case in the event of loss.

SAGEM SA may decide, at its option, to repair the phone with new or reconditioned parts, replace the phone with a new phone or, in any dispute, a phone in good working condition. During its work SAGEM SA reserves the facility to make, where necessary, any technical modifications to the phone where these modifications doe not adversely affect its initial purpose.

Faulty parts to be replaced during a repair under warranty will become the property of SAGEM SA.

The phone repair and standstill time during the warranty period may not lead to an extension of the warranty period as stated in article 1 above, provided no other vital provisions have been agreed.

The application of the warranty is subject to the full payment of the sums due for the phone when the request for support is made.

4.

The following are excluded from the warranty:

Breakdowns or malfunctions due to non-compliance with the installation and use instructions, to an external cause of the phone (shock, lightning, fire, vandalism, malice, water damage of any type, contact with various liquids or any harmful agent, unsuitable electric current...) to modifications of the phone made without the written consent of SAGEM SA, to a servicing fault, as described in the documentation supplied with the phone, to lack of supervision or care, to poor environmental conditions of the phone (especially temperature and hygrometry, effects of variations in electric voltage, interference from the mains network or earth) or even due to a repair, a call-out (opening or trying to open the phone) or to servicing done by personnel not approved by SAGEM SA.

Damage resulting from inadequate packaging and/or poor packing of the phone sent back to SAGEM SA.

Normal wear and tear of the phone and accessories.

Communication problems linked with a poor environment, especially:

Problems accessing and/or logging onto the Internet, such as breakdowns of the access network, the failure of the subscriber's or his correspondent's line, transmission fault (poor geographic coverage by radio transmitters, interference, disturbance, fai-lure or poor quality of phone lines...), a fault inherent to the local network (cabling, file server, user phone) and/or transmission network fault (interference, disturbance, failure or poor quality of the network...).

Change of parameters of the cellular network made after the phone was sold.

Supply of new software versions.

Current servicing work: delivery of consumables, installation or replacement of these consumables...

Call-outs for phone or software modified or added without the written consent of SAGEM SA.

Faults or disruptions resulting from the use of products or accessories not compatible with the phone.

Phones returned to SAGEM SA without having complied with the return procedure specific to the phone cove-red by this warranty.

The opening or closing of a SIM operator key and call-outs resulting in the non-operation of the phone resulting from the opening or closing of SIM operator key done without the agreement of the original operator.

5.

In the cases of warranty exclusion and of expiry of the warranty period, SAGEM SA shall draw up an estimate to be given to the customer for acceptance before any call-out. The repair and carriage costs (there and back) given in the accepted estimate will be charged to the customer.

These provisions are valid unless a special written agreement has been made with the customer. If one of the provisions turns out to infringe a legally essential rule that consumers could have the benefit of under the national legislation, this provision will not be applied, but all other provisions will remain valid.

End User Licence Agreement (EULA), for the software

CONTEXT AND ACCEPTATION OF THE AGREEMENT

You have acquired a Mobile Phone device ("DEVICE"), manufactured by SAGEM SA (SAGEM), that includes software either developed by SAGEM itself or licensed third party Software suppliers ("SOFTWARE COMPANIES") to SAGEM with the rights to sub-license it to the purchaser of the device. Those installed software products whatever their company of origin, and wherever the name of the company of origin is indicated of not in the DEVICE documentation, as well as associated media, printed materials, and "online" or electronic documentation ("SOFTWARE") are protected by international intellectual property laws and treates. The SOFTWARE is licensed, not sold. All rights reserved.

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SOFTWARE includes software already installed on the DEVICE ("DEVICE Software") and Software contained on the CD-ROM disk ("Companion CD"), if any is supplied with the product.

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- DEVICE Software. If the DEVICE Software is provided by SAGEM separate from the DEVICE on media such as a ROM chip, CD ROM disk(s) or via web download or other means, and is labelled "For Upgrade Purposes Only", you may install one copy of such DEVICE Software onto the DEVICE as a replacement copy for the existing DEVICE Software and use it in accordance with this EULA, including any additional EULA terms accompanying the upgrade DEVICE Software.
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RESPONSIBILITIES

SUPPORT AND INFORMATION Should you have any questions concerning this EULA, or if you desire to contact SAGEM]for any other reason, please refer to the address provided in the documentation for the DEVICE.

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Troubleshooting

PROBLEM - SITUATION

ACTIONS

Impossible to start phone	Hold down the Start key ⁽¹⁾ (3 s). Charge the phone up for 15 minutes before starting it again. Check the battery change icon scrolls. Yes: charge correct. No: disconnect the charger, then reconnect it, check that the battery icon scrolls. Press the right programmable key "Start". If the icon continues not to scroll, repeat the disconnect and connect operation several times. If the battery still does not charge, contact the after-sales service. When the charge battery icon has stopped flashing, the battery is charged.
BATTERY STATE UNKNOWN message	The battery has not been recognised by the phone. Check that the battery is correctly installed in the phone.
LOW BATTERY message	This message is displayed when the battery becomes too weak. The phone switches itself off automatically. Put the phone on charge.
SIM MISSING message	Check SIM card is present and properly installed. Visually check the SIM card. If the card is damaged, contact the operator's point of sale to check. If the message continues, contact the after-sales service.
PIN INCORRECT Message	PIN keying error. Caution: after three attempts, the SIM card is locked.

PROBLEM - SITUATION	Actions
SIM BLOCKED	If a wrong PIN number is entered three times in succession, your SIM card is blocked. You must then: - Enter "**05" Enter the PUK (Personal Unblocking Key) code provided by your operator, and accept Enter your PIN number and accept Enter your PIN number again and accept. After 5 or 10 failed attempts (depending on the type of SIM card), the SIM card is definitely locked. You must then contact your operator or your SMC to obtain a new card.
SIM LOCKED	On network providers' request, the handset can only be used with some types of SIM cards. This message means that the SIM card you are using does not fit with the phone. Take the SIM card out, and switch the phone back on. If the message "SIM not present" appears on the screen, you will need to check its compatibility next to the place where you bought it. If not, please contact your Customer Services.
No call connection	Check the called number. Check that at least one signal strength bar is present. If the R icon appears without any operator name being displayed, only emergency calls are possible. Check that your call credit with your operator has not been used up. Check that the SIM card used offers the service that you are requesting and that its validity has not expired. Check and deactivate the restriction on outgoing calls if necessary. The network is overloaded. Call again later. If the poor call connection persists, contact the hotline.
No call reception	Try to make a call to check that the phone and the network are operational. Check and deactivate the permanent calls forwarded (permanent calls forwarded icon displayed). Check and deactivate the restriction on incoming calls if necessary. If the poor reception persists, contact the hotline.

PROBLEM - SITUATION	Actions
Network reception less good during a call	Avoid holding the phone with your fingers at the top of the rear cover; this creates an obstacle for the antenna located at this spot.
Impossible to send message	Check that the SIM card used offers this service. Try to make a call to check that phone and network are operational. Check that the message centre number is correctly configured. To do so, please select go to the Messages menu, select Options , select Message centre number and check the number entered. Please contact your network provider to get that number.
No answer phonebox	Check that the SIM card does offer this service. Programme the call to be forwarded to answer phoneusing the information provided by the operator.
Answer phone icon flashing	Call the answer phone to make it disappear.
Backlight does not work	Go into the $\ensuremath{\textbf{Settings}}$ menu, select the $\ensuremath{\textbf{Energy}}$ saving menu and activate backlight
In WAP context: SERVER NOT ANSWERING message	Switch off and then switch phone back on.
Logon to home page impossible	In the WAP menu, Clear the cache.
Operator name does not appear on screen	Go into the ${\bf Settings}$ menu, select ${\bf Networks},$ then ${\bf Selection}.$ Wait until the operator appears, select it and accept.
How do I (un)lock the keypad?	Hit X 3 key, then the right programmable key 🥣 (OK).
How do I switch to silent mode?	Hold \star ; key down unless ring tone sounds, when a short touch is enough.
How do I activate zoom?	Can be activated only in SMS and WAP screens; hold down $\wp~$ # key.

PROBLEM - SITUATION	Actions
How do I remove the envelop that appears on the screen? ⊠	This envelop means that you have written or answer phone. To remove it, all you need to do is enter the "Messages" menu to read your messages. The envelop is then deleted. In the case of a voice message, contact your answer phonebox and let it guide you.
How do I lift the receiver that appears on the screen?	This receiver means that you have received answer phone in your message box. To remove it, call your answer phone.
How do I remove the written message at the down of the home page (1 call)	Press the Stop $\bigsin{bmatrix} & \\ & \\ & \\ & \\ & \\ & \\ & \\ & \\ & \\ & $
How do I download ring tones?	Logon to one of the following site via your computer: www.planetsagem.com . This site offers to send ring tones to your phone in the form of an SMS. You can also logon to your operator's site. Once the SMS has been received, all you have to do is save it: accept the option "Save messages", the tune will then be added to your list. In addition, you can logon to some sites by phone.
How do I free up memory to download my objects (sounds, images)	Go into the ${\bf Settings}$ menu, select ${\bf My}$ ${\bf Objects}$ then delete some objects (too many).
How can I increase the efficiency of my phone?	You can deactivate the screensaver or select the activation time to be more than every 300 s (the screensaver uses processing power). Make sure that you don't obstruct the antenna with your fingers when using the phone (see page 17).
No text on the home page (network name, menu)	Go to the Background/Wallpapers menus and select the option Activate in Normal screen.

Customer care

France United Kingdom	0 892 701 799 (0,34 €/mn) 0870 24 05 613
Germany	01805 843 850
Spain	91 375 3376
Italy	800 800 485
Poland	0801 801 101
Netherlands	020 65 45 724
Belgium	02 62 77 016
Austria	01 36 02 77 16 64
Switzerland	02 25 67 53 99
Ireland	0160 58 355
Portugal	21 316 41 35
Sweden	08 519 923 21
Denmark	0 82 33 28 52
Czech Republic	855 555 600
Brazil	0 800 891 6247
Slovakia	(421) 02 68 629 355
Hungary	06 1 7774 839
Customer Care e-mail address:	support.mobiles@sagem.com
Web sites:	www.sagem.com/mobiles www.planetsagem.com www.sagem-online.com

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