

# W21SA

## Basic Manual

**Before Use**

**How to Use  
the Phone**

**How to Use the  
Address Book**

**How to Use Mail**

**What You Can Do  
with the Camera  
How to Use the Camera**

**How to Use  
EZweb**

**What You Can Do  
with EZchannel  
How to Use EZchannel**

**What You Can Do  
with EZnaviwalk  
How to Use EZnaviwalk**

**How to Use the  
FM Radio**

**How to View  
Photos on TV**

**How to  
Input Text**

**Troubleshooting**

**Other Features/  
Index**



# Preface

Thank you very much for purchasing the W21SA.

Carefully read this Basic Manual and Manual to ensure proper operation before using the W21SA. Keep these manuals handy so that you can refer to them at any time.

Contact the au Customer Service Center or au shop nearest you for replacements if you lose either of these manuals.

## Printed Manuals for W21SA (Japanese)

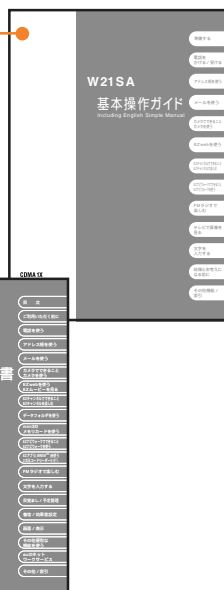
The W21SA comes with this Basic Manual and a Manual.

### W21SA Basic Manual

Equivalent to this English PDF manual.

### W21SA Manual

An English version is not available.



## Information

The upper or lower part of screens may be omitted in screen illustrations shown in this manual. Also, font or indications may be different from those on the actual screen or may be partly omitted.

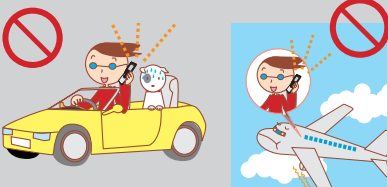


# Manners for Using Mobile Phones

- A mobile phone always generates weak electric waves while its power is ON.
- Be considerate of others and the environment around you, and have fun using your mobile phone safely.

## ● There are places where the use of mobile phones is prohibited.

- Do not use mobile phones while you are driving. Doing so is dangerous and also forbidden by law.
- Be sure to turn your mobile phone OFF before you board airplanes. The use of cell phones onboard airplanes is forbidden by law.



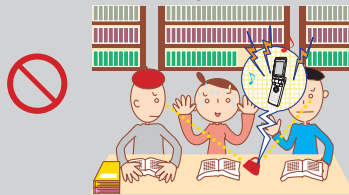
## ● Electric waves from mobile phones may adversely influence medical devices and equipment.

- People with a pacemaker may be close to you in crowded places such as trains. Turn your mobile phone OFF in such places.
- Abide by the instructions of hospitals and other medical institutions where it is forbidden to use or carry mobile phones.



## ● Consider where to use your mobile phone and be careful of how loudly you talk.

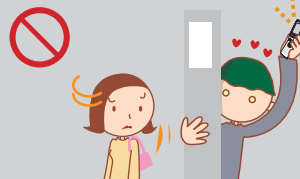
- Do not make calls from cinemas, theaters, museums, libraries and other similar places. Turn your mobile phone OFF or set it to the manner mode to prevent others around you from being inconvenienced by ring tones for incoming calls or mail.



- When on a crowded street, use your mobile phone in places where you do not prevent others from passing.
- When on a train or in a hotel lobby, move to areas where you will not bother others around you.
- Take care not to talk too loudly during conversations.



- Get permission from persons who will appear in photographs or movies before you take photographs or record movies of others with your mobile phone.





# Basics of the Mobile Phone

## What You Can Do with the W21SA

### Mail

You can send mails to other mobile phones or personal computers.



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### Camera

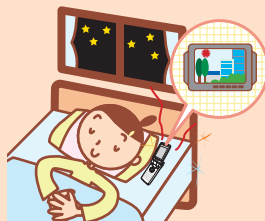
You can take photographs and easily send them by E-mail.



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### EZchannel

You can automatically receive information by simply registering programs.



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### EZweb

You can access the internet to check the news or download ringtones and wallpaper.



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### EZnaviwalk

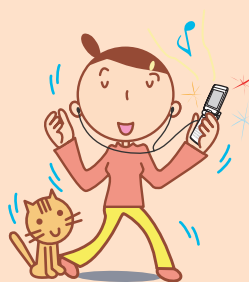
You can identify where you are and follow vocal navigation aids until reaching your destination.



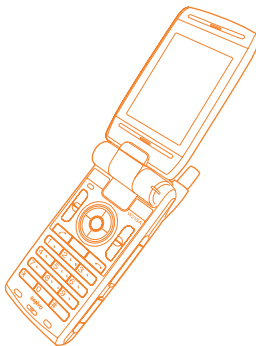
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### FM Radio

You can readily enjoy FM Radio.



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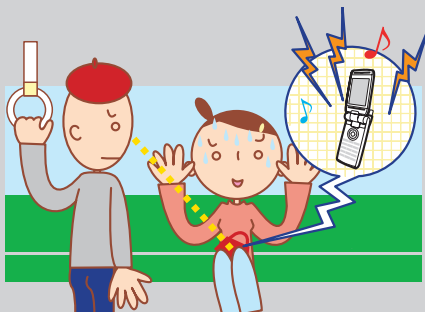
# Useful Manner Mode and Answer Phone

## ■ Manner Mode

Use this mode to turn the ringer off to avoid annoying people around you.

Press and hold クリア/マナー for more than one second in the Standby Screen.

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## ■ Answer Phone

The caller can leave a message when you cannot answer the phone.

Turn Answer Phone ON.

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# Check the Power, Reception and Battery

## ■ Keep the “power” ON for normal use.

Keep the power ON to make or answer calls.


Press and hold  for more than one second.

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## ■ You cannot talk on the phone if the “electric waves” are too weak.

It is sometimes difficult to receive electric waves in some places even within a service area.


 indicates the reception state.

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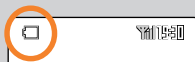


## ■ Pay attention to the remaining “battery” power.

If the remaining battery power is too low, you may not be able to use the phone properly.

 indicates the remaining battery power.

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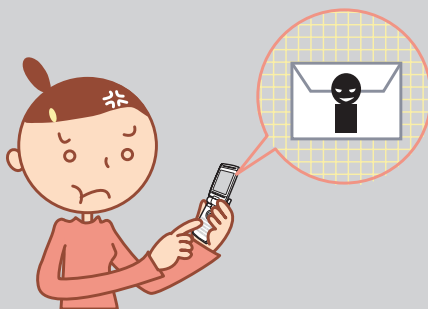
# Beware of Junk Mail and One-Ring Calls!

## ■ If you receive junk mail...

Using the mail filter function, you can reject mail sent from specific addresses or mail that bears “未承諾広告※(Unsolicited Ad mail)” in the title, which is the biggest source of junk mail.

The following mail functions are available for preventing arrival of junk mail.


- “未承諾広告フィルター” : Rejects 未承諾広告 (Unsolicited Ad) mail.
- “アドレスフィルター” : Rejects mail sent from specified addresses.
  - “指定受信設定” : Accepts only mails sent from specified addresses.
  - “指定拒否設定” : Rejects mails sent from specified addresses.

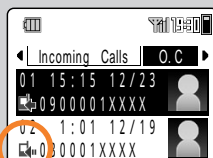


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## ■ If you receive a call from an unknown number...

It may be a “One Ring Call” intended to trick you into calling back and accessing unwanted pay programs.

If a one-ring call is received,  is displayed in the received record.



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# Before Use



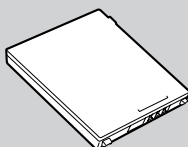
## Confirming the Package Contents

The W21SA phone and accessories are included in the package.

W21SA Phone

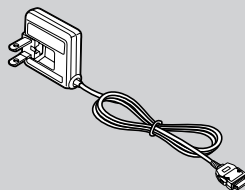


Battery Pack

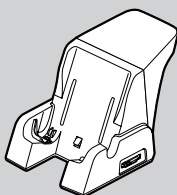


(Assembled inside of phone)

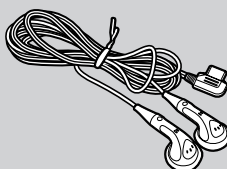
SANYO AC Adapter 03



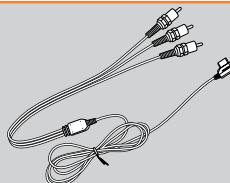
Desktop Holder



SANYO Flat-type Stereo Earphones 02



SANYO TV Output Cable 01



Basic Manual (Japanese)



Manual (Japanese)



Warranty (Japanese)

Precautions in Use  
(Japanese)

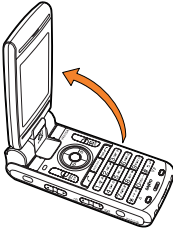


# How to Rotate the Display

In addition to being used in the normal open position, the W21SA can be used in the closed position with the Front Style (Phone closed with the display facing outward) or in the open position with the Recording Oneself Style (the display facing outward).

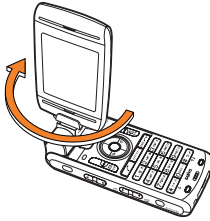
## Rotating the Display

①



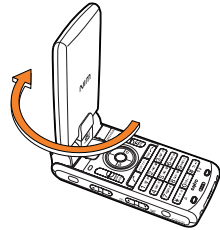
Open the phone to the 90° position.

②



● Do not use the W21SA in this position.

③



Rotate the display 180°.



### ● Front Style (Phone closed with the display facing outward)

The phone is closed with the display facing outward.

In this position, you can take photographs as with a digital camera.

While in this position, you can use the side keys to access the main menu, mail, EZweb and the address book.



### ● Recording Oneself Style

The phone is open with the display facing outward.

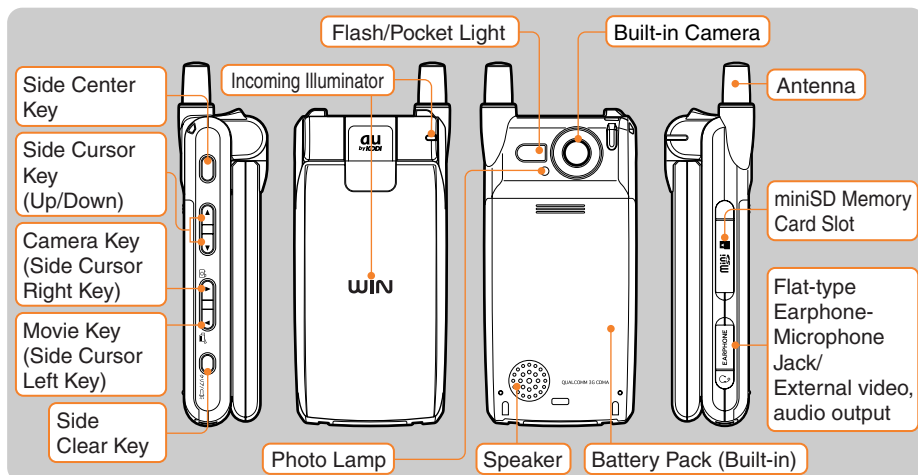
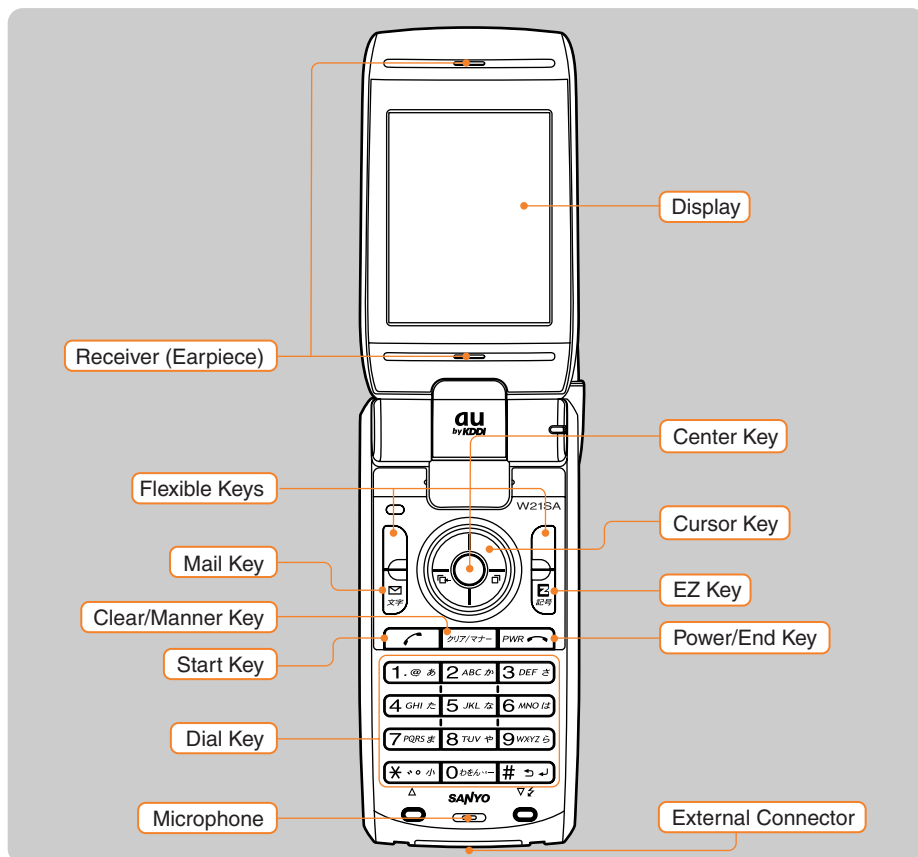
This position lets you take photographs of yourself.

## Information

- This Basic Manual explains how to operate the W21SA when in the open position.
- Do not force the display to rotate it. Rough handling may damage the products.



# Names of Parts






# Charging the Battery Pack

The battery pack is not fully charged at the time of purchase.

Charge the battery pack with the dedicated charger before using the W21SA for the first time or after a long break.

## How to Charge the Battery Pack

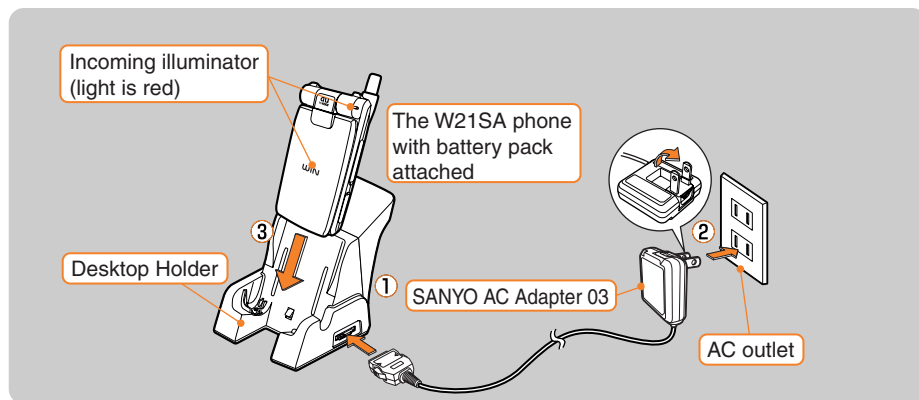
### 1 Connect the SANYO AC Adapter 03 to the Desktop Holder.

 Check the pin configuration and orientation of the connector before connecting the adapter.

### 2 Plug the power plug of the SANYO AC Adapter 03 into an AC outlet.

### 3 Attach the W21SA in which the battery pack is installed to the Desktop Holder.

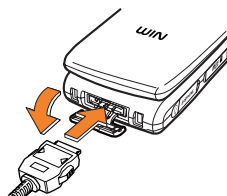
 To detach, hold down the Desktop Holder and detach the W21SA.



- Incoming illuminator stays lit (red). → Charging in progress
- The light goes off. → Charging completed

### Information

The battery pack can also be charged by directly inserting the SANYO AC Adapter 03 connector into the external connection terminal on the W21SA phone.



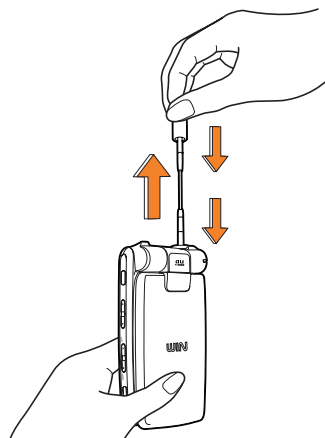


## Extending the Antenna

Hold the tip of the antenna and pull out until it stops.

### Information

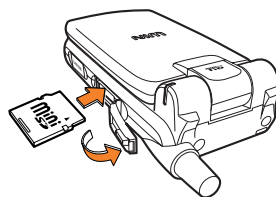
- If the antenna is not extended far enough, it loses sensitivity and may fail to pick up signals sufficiently.
- When retracting the antenna, hold the lower part of the antenna and push straight down (①), then hold the upper part of the antenna and push straight down (②). Attempting to retract the antenna by force while holding the upper part may result in damage.
- Do not touch the antenna or entangle it in a metal strap, as these actions may result in weak electric waves.



## Inserting/Removing the miniSD Memory Card (Commercially available)

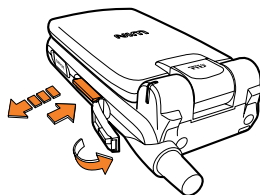
### Inserting

- ① Open the miniSD Memory Card Slot cover.
  - ② Insert the miniSD Memory Card into the miniSD Memory Card Slot until it locks in place, then close the cover.
- ※ Check which way the miniSD Memory Card is facing before inserting it into the slot.



### Removing

- ① Open the miniSD Memory Card Slot cover.
- ② Slightly push the miniSD Memory Card inward to release the lock.
- ③ The miniSD Memory Card will come out. Pull it out slowly and close the cover.



### Information

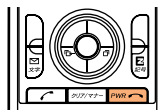
If you flick the miniSD Memory Card inward with your fingernail, the miniSD Memory Card may pop out suddenly. Be careful not to direct it toward someone's face.



# Turning the Power ON/OFF




1

Press and hold  for more than one second.









- When the power is turned ON, the au logo is displayed and the Standby Screen appears.

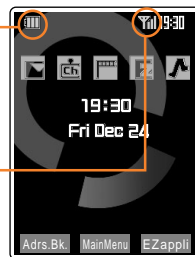
Check the battery level.

			
High	Medium	Low	Zero




- When the battery is getting low, charge the battery.

Check electric wave reception.

					
Strong	Medium	Weak	Very weak	Out of service area	Electric wave OFF



<Standby Screen>

- When “” or “” is displayed, you cannot make or receive calls.
- When “” is displayed, you may not be able to make or receive calls.

## Turning the Power OFF

Press and hold  for more than one second.

## About the Default Settings

When purchased, the W21SA is configured with the following default settings.

Lock No.		1234
Font Size	Entry Size	Large
	Mail Display	Large
	EZweb Display	Small
	AddressBookList	Large
	Phone No. Entry	Large
Number Notice		ON
Call Notice	Call Ringer	Plaisir d'amour
	Volume	Level3
	Call Image	Grafigure
	Vibrator	OFF
	Lamp	Prior Data Color2

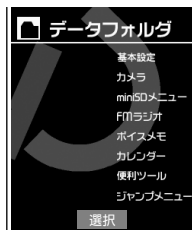
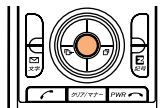




# Switching the Screen Display to English

Menus, messages and other screen displays can be switched between Japanese and English.

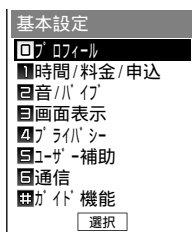
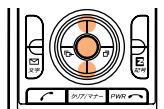
- 1** Press  (**メインメニュー**) while the standby screen is displayed.



► The **メインメニュー** (Main Menu) appears.



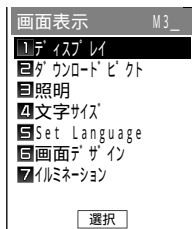
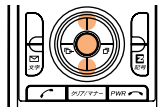
- 2** Use  to select “**基本設定** (Basic Settings)” and press  (**選択**).

► The **基本設定** (Basic Settings) screen appears.





- 3** Use  to select “**画面表示** (Screen)” and press  (**選択**).

► The **画面表示** (Screen) screen appears.

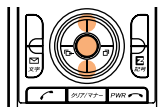




4

Use  to select “Set Language” and press  ().

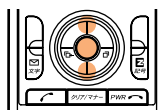
- The Set Language settings screen appears.



5

Use  to select “English” and press  ().

- The screen display is set to English.





# Basic Usage of the Phone

## Basic Operation

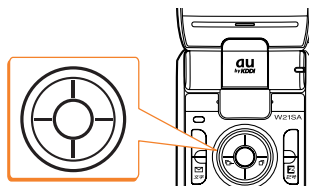
Various functions and settings of the W21SA can be operated by selecting an item with the cursor keys (⬆️⬇️⬆️⬆️) and pressing the center key (⬆️).

In this Basic Manual, the usage of the cursor and center keys is indicated as follows.

<Example> Press the up or down key → ⬆️⬆️

Press the left or right key → ⬆️⬆️

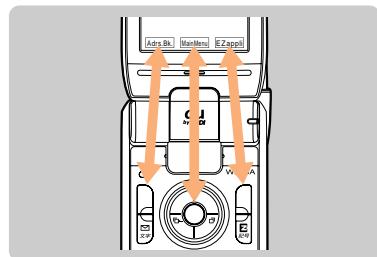
Press the center key → ⬆️



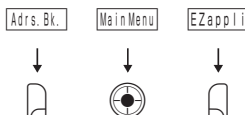
## Flexible Keys

Use to operate items indicated in the lower part of the main display.

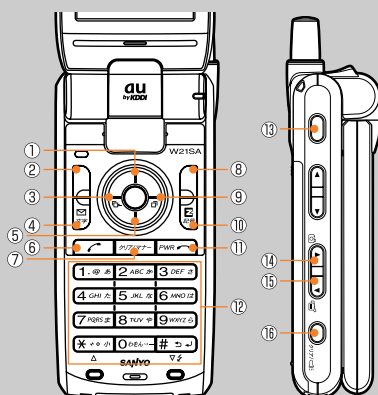
The displayed items may differ depending on the screen.



In the case shown in the figure on the left:  
Press the corresponding key for the below indicated functions.



## How to Use the keys






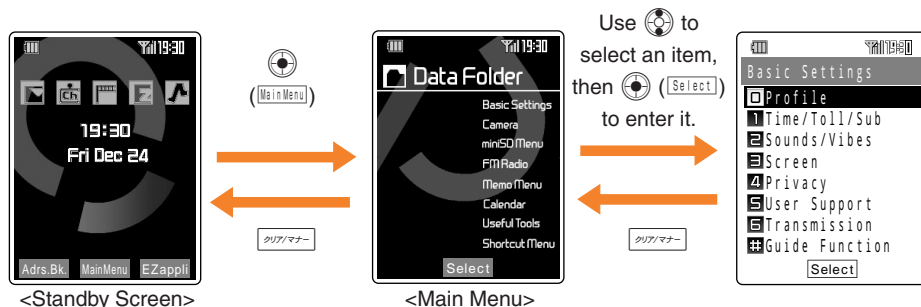
- Displaying the launcher menu/Increasing receiver volume
- Accessing the Address Book/Register New
- Accessing the incoming calls/Received Records
- Sending and receiving E-mail/C-mail
- Viewing new messages/Decreasing receiver volume
- Making/Answering calls
- Erasing characters, canceling operations, setting or releasing the manner mode
- Loading the EZappli (BREW™) or the menu
- Accessing the outgoing calls/Sent Records
- Connecting to EZweb
- Powering ON/OFF or ending calls
- Entering phone numbers or characters
- Releasing the shutter
- Accessing the photo mode
- Accessing the movie mode
- Audible confirmation of the current time and incoming calls/E-mails, turning ON the pocket light

For details on operating the side keys with the Front Style (phone closed with the display facing outward), see page 18.












## ■ Using the Main Menu




Pressing  (Main Menu) while the standby screen is displayed displays the main menu. Use the cursor keys () to select an item from the main menu, then press the center key () to enter and access the selected function.





## ■ How to Use the Launcher Menu

With the W21SA, the launcher menu can be conveniently used to access service menus for Mail, EZchannel, EZmovie, EZweb and EZnaviwalk.

Launcher Menu	Icon	→	Service menu
 <p>Use  to access the functions at right.</p>		<p>Use  to select an icon, then press  (Select) to enter it.</p>	E-mail menu
			EZchannel menu
			EZmovie menu
			EZmenu
			EZnaviwalk menu

Press  while the launcher menu is displayed to select icons on the launcher menu. Use  to select a service icon, then press  (Select) to enter and access the selected service menu.

### ● Information

Press  to return to the previous screen if you get confused or make a wrong operation. Press  to return to the standby screen.



## ■ Operation with the Front Style (Phone closed with the display facing outward)

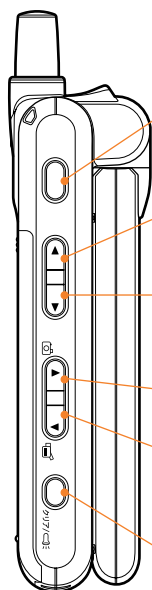
When using the phone in the Front Style (Phone closed with the display facing outward), use the side keys to operate it.

- Some functions such as the dial keys (for inputting telephone numbers and text) cannot be used.



Front Style  
(Phone closed with the display facing outward)

### Basic Operations of Side Keys When Using the Phone in the Front Style (Phone closed with the display facing outward)



Side Center Key	Accessing the TURN MENU
	Selecting (Entering) items
	Answering calls
	Releasing the shutter
Side Cursor Up Key	Moving the cursor upward
	Accessing the launcher menu
	Accessing the Jump Menu
	Increasing ringer volume
Side Cursor Down Key	Increasing receiver volume
	Moving the cursor downward
	Viewing Notice screen
	Decreasing ringer volume
Side Cursor Right Key	Decreasing receiver volume
	Moving the cursor to the right
	Answering calls
	Accessing the photo mode
Side Cursor Left Key	Moving the cursor to the left
	Answering calls
	Accessing the movie mode
	Canceling operations
Side Clear Key	Audible confirmation of the current time and incoming calls/E-mails
	Answering calls
	Ending calls
	Turning ON the pocket light

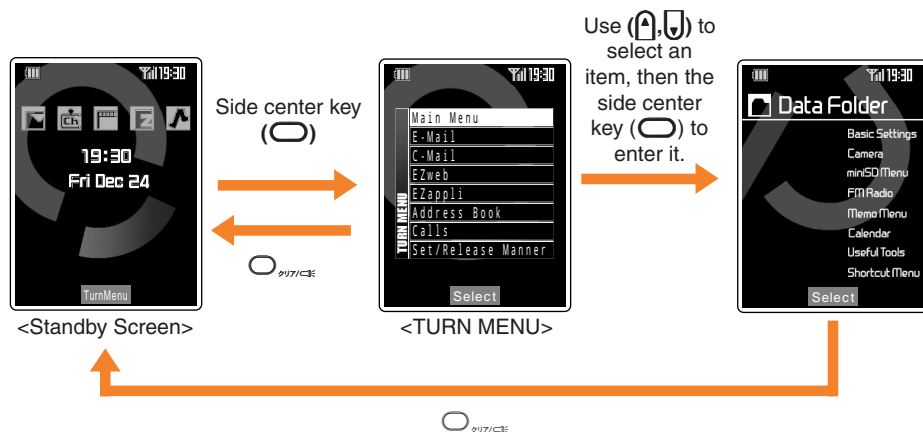
Press and hold each key for more than one second.



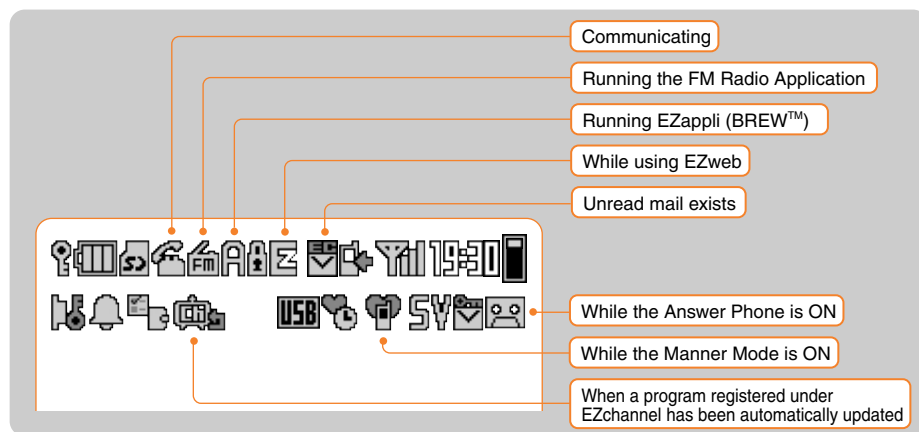
## How to Use the TURN MENU

Pressing the side center key (○) while using the phone in the Front Style (Phone closed with the display facing outward) and the standby screen displayed displays the TURN MENU.

Functions appearing in the TURN MENU can be accessed by selecting an item with the side cursor up and down keys (▲, ▼) and entering the selected function with the side center key (○).



## Icons






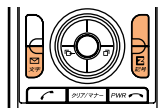


# Setting the E-mail and EZweb Default Settings

You must subscribe to the EZweb service to use the E-mail and EZweb services. Please contact the au Customer Service Center or au shop nearest you if you did not subscribe for the service at the time of purchase.

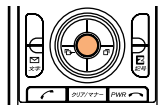
Perform initialization before using the E-mail and EZweb services. Initialization automatically provides your E-mail address. To change that E-mail address to a preferred address, see page 40.

- 1** Press , , or  (**EZappli**) while the standby screen is displayed.



EZwebを利用するための初期設定を行います  
「OK」を押してしばらくお待ちください。

- 2** Press  (**OK**).



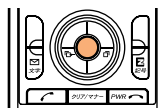
ただいま初期設定を行っています。  
しばらくお待ちください。(30秒-3分程度かかります)



- Wait for a while until the screen on the right appears.

```
welcome to EZweb.
Your e-mail address is :
      @ezweb.ne.jp
```

- 3** Press  (**OK**).



- The screen that appears varies depending on the key you pressed in step 1.



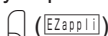
If you pressed 



If you pressed 



If you pressed

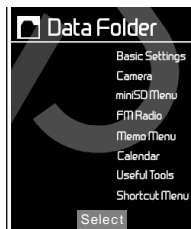
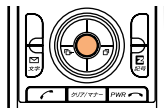






# Confirming Your Phone Number and E-mail Address

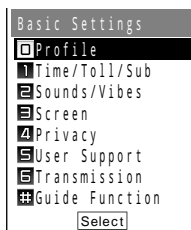
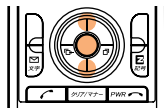
- 1** Press  (Main Menu) while the standby screen is displayed.

► The main menu appears.



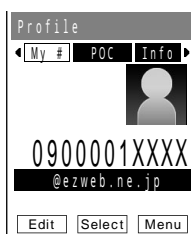
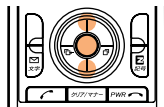
- 2** Use  to select "Basic Settings" and press  (Select).

► The Basic Settings screen appears.





- 3** Use  to select "Profile" and press  (Select).

► The Profile screen appears where you can confirm your phone number and E-mail address.



## Information

While the standby screen is displayed, your phone number and E-mail address can also be confirmed by pressing  (Main Menu) and then .




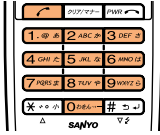



# How to Use the Phone



## Making Calls

**1** Use the **0** わかんない - **9** WXYZ keys to enter the receiver's phone number, then press .



 Press  to hang up.





Making a call to a landline telephone, enter the phone number starting with the area code.

### ● How to Make a Call

Add "184" before the phone number: Your phone number is not displayed on the receiver's end.

Add "186" before the phone number: Your phone number is displayed on the receiver's end.

Add nothing: The call is made in accordance with the Number Notice (Caller ID display) setting.

 Press  (**Select**), use  to select "Add" and then press  (**OK**) to add "184" or "186".

## Answering Calls

**1** Press  during an incoming call to answer it.





 Press  to hang up.

### Screen Displays for Incoming Phone Calls

<b>Caller's phone number</b> Example: "0900002XXXX"	The caller has set it so as to display his/her phone number. The caller's name is also displayed if the caller's information is registered in your Address Book.
<b>"ID Unsent"</b>	The caller has set it so as not to display his/her phone number.
<b>"Payphone"</b>	The call is made from a payphone.
<b>"Not Support"</b>	The call is made from a phone that does not support ID notification.

### Screen Display if the Call Is Not Answered

The message shows that there incoming calls were unanswered (Missed calls).



Press  and use  to select , and then press  (**Confirm**) on that screen to confirm the caller's phone number and call that number back. See page 23.

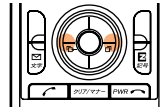




# Calling Back (Outgoing Calls/Incoming Calls)


1


Press  or  while the standby screen is displayed.







Pressing  displays the outgoing calls.





Pressing  displays the incoming calls.

 The list shows the most recent dialed/received call on the top.


 Meanings of the icons displayed in the received records are as follows.


I.C. Outgoing Calls	
01 16:00 12/23	
02 9:30 12/22	
03 11:15 12/14	
04 20:45 12/13	
MailRec. Detail Menu	

Outgoing Calls

Incoming Calls O.C	
01 15:15 12/23	
02 1:01 12/19	
03 20:30 12/14	
04 0:14 12/11	
MailRec. Detail Menu	

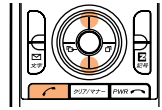
Incoming Calls

: When the ringer time exceeds 3 seconds

: When the ringer time is within 3 seconds

2

Use  to select the phone number, then press .



► A call is made to the selected phone number.

## Information


The 20 phone numbers you last dialed (Outgoing Calls) and received (Incoming Calls) are saved in each list.




## Countermeasure for One-Ring Calls

### What Are One-Ring Calls?

One-Ring Calls is a trick used to milk money from cell phone users. The call is hung up after only 1 ring so as to be left in the Incoming Calls history. Receivers who call back will access programs for which they must pay.

### Icon as a Countermeasure for One-Ring Calls

With the W21SA, one-ring calls (ringer time is within 3 seconds) are indicated by  in the Incoming Calls history. Be careful if you are not familiar with any phone numbers that are indicated this way.

Incoming Calls O.C	
01 15:15 12/23	
02 1:01 12/19	
03 00:01 XXXX	

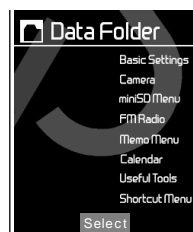
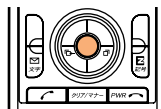


# Changing Ringer Type



1

Press  (Main Menu) while the standby screen is displayed.

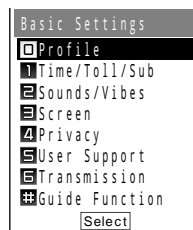
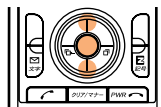
► The main menu appears.





2

Use  to select “Basic Settings” and press  (Select).

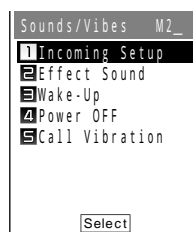
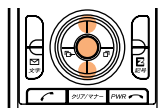
► The Basic Settings screen appears.





3

Use  to select “Sounds/Vibes” and press  (Select).

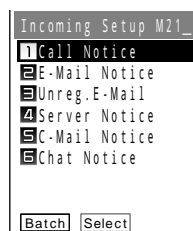
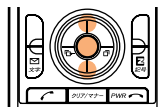
► The Sounds/Vibes setting screen appears.





4

Use  to select “Incoming Setup” and press  (Select).



► The Incoming Setup screen appears.

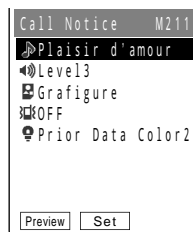
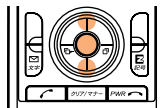


5

Use  to select “Call Notice” and press  (Select).

► The Call Notice setting screen appears.

 Pressing  (Preview) plays back the selected ringer.

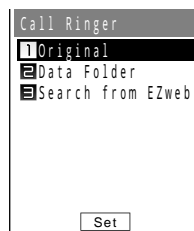
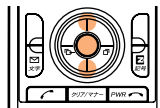




6

Use  to select “” and press  (Set).

► The Call Notice selection screen appears.



“Original” :

Selects the ringer that was registered at the time of purchase.

“Data Folder” :

Selects a ringer that was downloaded via EZweb.

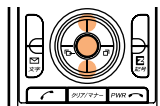
“Search from EZweb” : Connects to EZweb so that you can download new ringers.

7



Use  to select “Original” and press  (Set).

► The ringer selection screen appears.

 Pressing  (Play) plays back the selected ringer.

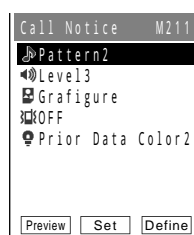
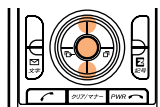


8

Use  to select a melody (ringer) and press  (Set).

► The melody title is displayed.

 Pressing  (Preview) plays back the selected melody (ringer).



9

Press  (Define).

► The melody (ringer) is set.



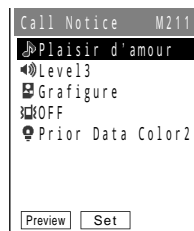
## Information

The latest melody (ringer) can be downloaded and set for the Ringer. See page 70.



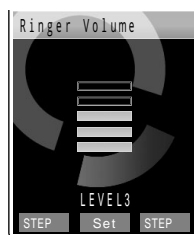
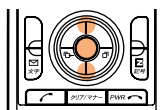
# Adjusting Ringer Volume

- 1 Perform steps 1 ~ 5 on page 24 to display the Call Notice setting screen.



- 2 Use the directional pad to select “” and press the (Set).

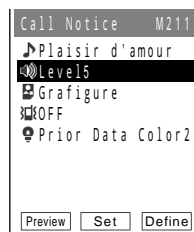
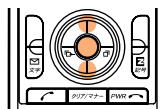
► The Call Notice Volume setting screen appears.



- 3 Use the directional pad to adjust volume and press the (Set).

Press to increase the volume.

Press to decrease the volume.

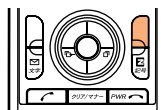


► There are 5 ringer volume levels plus “OFF” with which no ringer sounds.

Press (STEP↑) to gradually raise the volume from level 1.

Press (STEP↓) to gradually lower the volume from level 5.

- 4 Press (Define).



## Information

Use to also change the ringer volume during an incoming call.



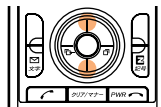
# Adjusting the Other Party's Voice Volume

## 1 Use to adjust volume during a call.

Press  to increase the volume.

Press  to decrease the volume.



► The voice volume can be adjusted in 9 levels during the call.

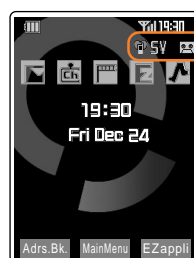
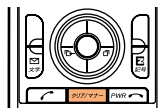


# Setting the Manner Mode

The W21SA notifies you of the incoming call by vibrating.



## 1 Press and hold for more than one second while the standby screen is displayed.

► “SV” and “” appear on the screen.  
Answer Phone is turned ON at the same time and “” appears on the screen.



## ■ To Turn OFF the Manner Mode

Press and hold  for more than one second when the manner mode is ON.

► “SV” and “” disappear when the manner mode turns OFF. Answer Phone is turned OFF at the same time, and “” disappears.

## Information

There are 4 different manner modes available with the W21SA.

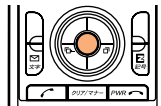


# Using Answer Phone



1

Press  (Main Menu) while the standby screen is displayed.

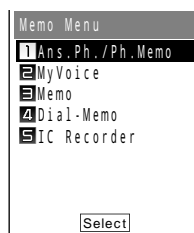
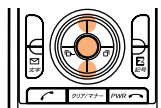
► The main menu appears.





2

Use  to select “Memo Menu” and press  (Select).

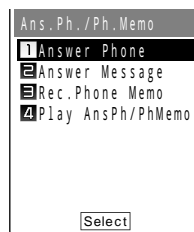
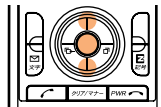
► The Memo Menu screen appears.





3

Use  to select “Ans.Ph./Ph.Memo” and press  (Select).

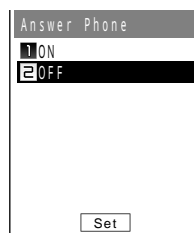
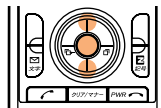
► The Ans.Ph./Ph.Memo setting screen appears.



4

Use  to select “Answer Phone” and press  (Select).

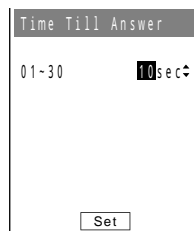
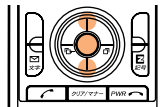
► The Answer Phone setting screen appears.






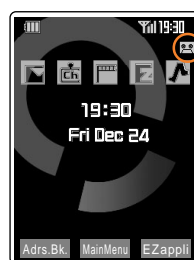
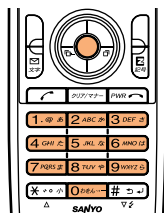
## 5 Use to select “ON” and press ( ).

- The Time Till Answer setting screen appears.





## 6 Use ~ to set Time Till Answer and then press ( ).





- Answer Phone turns ON and “” appears on the screen.



## ■ To Turn Answer Phone OFF

Select “OFF” in step 5 and press  (  ).


### ● Information

- Answer Phone can hold about 20 seconds of recorded message. Between it and Rec.Phone Memo, 3 messages can be recorded.
- Even when Answer Phone is turned OFF, a caller's message can be recorded by pressing and holding down  (  ) for one second or more during the call. (This action does not turn Answer Phone ON.)
- Use Voice Mail when you have turned off the power or where electric waves are blocked.
- When a message is recorded from a caller, “” is displayed over the number of unheard messages. Also, the color of “” changes when 3 messages have been recorded.



# Playing Back/Erasing Messages on Answer Phone

## When a message is recorded on Answer Phone:

- ▶ “New Notice Found” appears on the standby screen, therefore press .



1

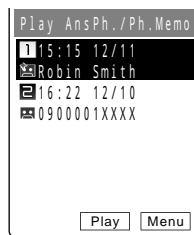
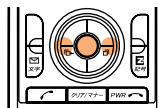
Use  to select “” and press  (Confirm).

- ▶ The Play AnsPh./Ph.Memo selection screen appears.

### Icons Display

: Unheard Answer Phone messages

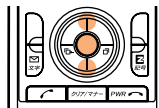
: Heard Answer Phone messages



2

Use  to select the recorded message to play back and press  (Play).

- ▶ The recorded message is played back.

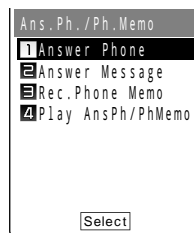




- ▶ Pressing  (OK) stops playback of the Answer Phone message.

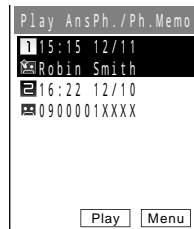
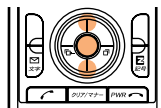




## ■ To Erase a message on Answer Phone

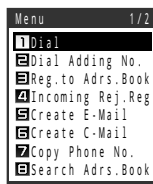
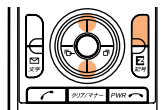
- 1 Perform steps 1 ~ 3 on page 28 to display the Ans.Ph./Ph.Memo setting screen.



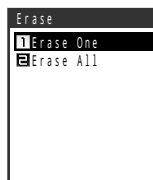
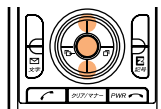
- 2 Use  to select "Play AnsPh/PhMemo" and press  (Select).



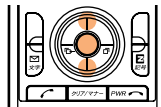
- 3 Use  to select the recorded message to delete and press  (Menu).



- 4 Use  to select "Erase" and press  (OK).

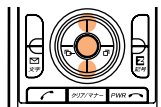


- 5 Use  to select "Erase One" and press  (OK).



► A confirmation message appears asking whether to delete the message or not.

- 6 Use  to select "YES" and press  (OK).



► The selected Answer Phone message is deleted.




# How to Use the Address Book

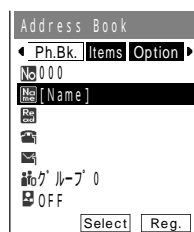
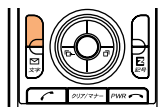




The receiver's phone number can be automatically dialed and a call easily placed by saving frequently called phone numbers in the address book.

## Storing Data in the Address book

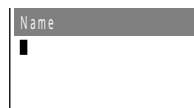
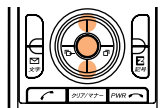
- 1 Press and hold  ( Adrs. Bk. ) for more than one second while the standby screen is displayed.


► The Address Book edit screen appears.




- 2 Use  to select “Name” (Name) and press  (Select).

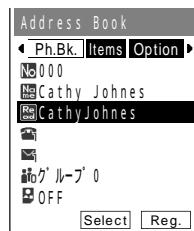
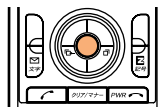
► The Name input screen appears.





- 3 Enter a name and press  (OK).

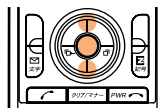
► The Reading is automatically entered.

 For details on how to input text, see page 92.



- 4 Use  to select “Phone No. 1” (Phone No. 1) and press  (Select).

► The Phone No. input screen appears.





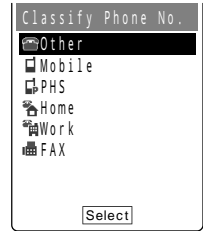
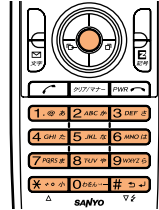
5

**Enter a phone number and press  (OK).**



- The Classify Phone No. selection screen appears.



Enter the area code when saving a landline telephone number.



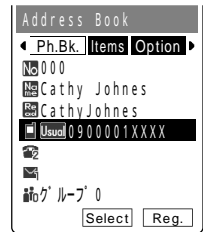
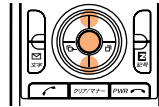
6

**Use  to select a classification of phone number and press  (Select).**




- The Address Book edit screen returns.



If you do not want to enter an E-mail addresses, go to step 10.



7

**Use  to select “” (E-Mail Address 1) and press  (Select).**

- The E-Mail Address input screen appears.



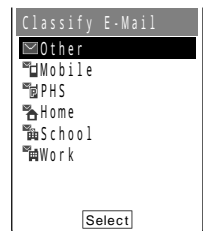
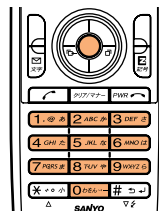
8

**Enter an E-mail address and press  (OK).**

- The Classify E-Mail selection screen appears.



For details on how to enter E-mail addresses, see page 95.

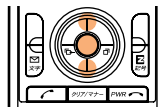




## 9 Use to select a classification of E-mail address and press .

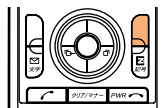
().

- The Address Book edit screen returns.



## 10 Press ().

- The number of memory entries and option items remaining appear.




### Information

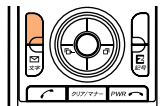
- Up to 500 phone numbers and E-mail addresses can be saved.
- Numbers are automatically saved in the lowest available No. between 000 and 499.
- You can register up to three phone numbers and two E-mail addresses per address book entry.
- In addition, groups and images can be registered.




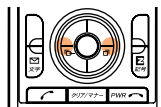
# Making a Call to a Saved Phone Number

- 1 Press  ( Adrs. Bk. ) while the standby screen is displayed.



► The Address Book List screen appears.

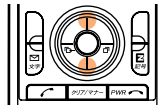


- 2 Use  to switch between headings (ア, カ, サ, etc.).




- 3 Use  to select the number to call.

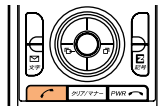
 Pressing  (Detail) displays a detail screen where you can confirm saved contents such as phone numbers and E-mail addresses.



- 4 Press .

► A call is made to the selected phone number.


 A call is made to the number listed as “Usual” when the selected address book entry has more than 1 phone number.



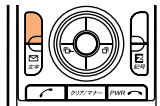




# Editing Address Book Data

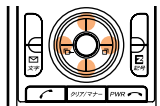
Example: To change a phone number

**1** Press  ( Adrs. Bk. ) while the standby screen is displayed.

► The Address Book List screen appears.



**2** Use  to switch between headings (ア, カ, サ, etc.), and use  to select the data to edit.

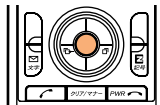


**3** Press  ( Detail ).

► The Address Book edit screen appears.

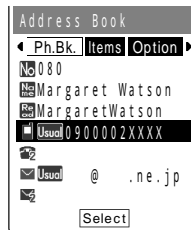
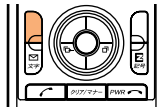


You can confirm saved contents such as phone numbers and E-mail addresses.






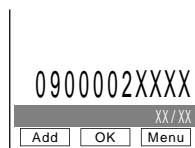
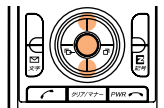
**4** Press  ( Edit ).

► The Address Book edit screen is displayed.






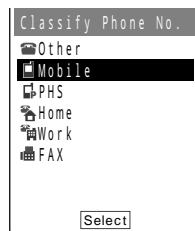
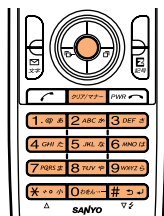
- 5** Use  to select “” (a phone number) and press  (Select).





- 6** Edit data and press  (OK).

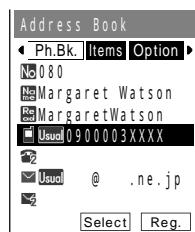
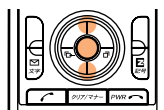
Pressing  erases the selected characters.

Press and hold  for more than one second erases all characters.



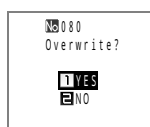
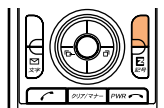
- 7** Use  to select a classification of phone number and press  (Select).

► The Address Book edit screen returns.



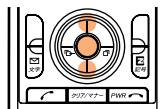
- 8** Press  (Reg.).

► The confirmation message appears asking whether to overwrite the data or not.



- 9** Use  to select “YES” and press  (OK).

► The address book data is edited.



## Information

To edit names, see steps 2 and 3 on page 32.





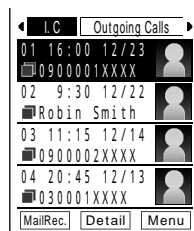
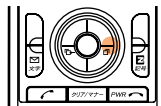
# Registering Data from Outgoing/Incoming Calls

1

Press  while the standby screen is displayed.



► The Outgoing Calls history appears.

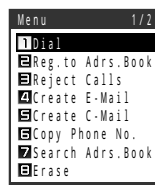
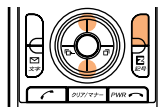
 If  is pressed while the standby screen is displayed, the Incoming Calls history appears.






Outgoing Calls

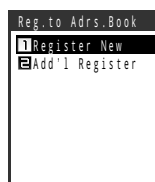
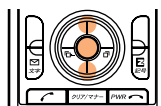
2

Use  to select the phone number to register and press  (Menu).



3

Use  to select “Reg. to Adrs.Book” and press  ().




“Register New” : Registers new data in the address book.

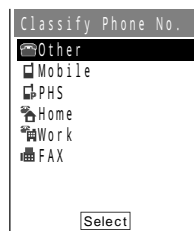
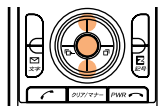
“Add'l Register” : Adds or edits existing data and then registers the data in the address book.

4

Use  to select “Register New” and press  ().

► The Classify Phone No. selection screen appears.

 For the subsequent procedure, see steps 6 to 10 on pages 33 and 34.





# How to Use Mail

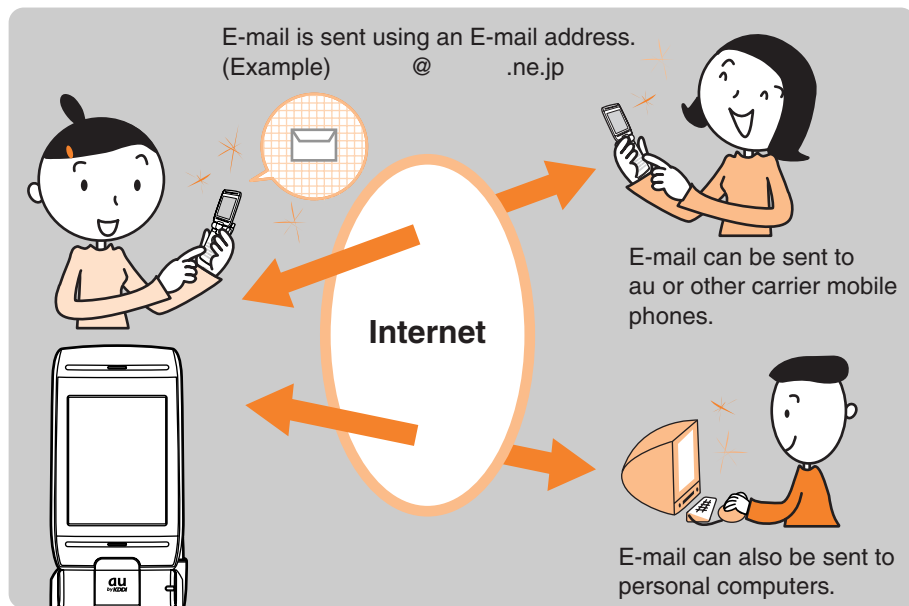


You must subscribe to the EZweb service to use the E-mail feature. Please contact the au Customer Service Center or an au shop nearest you if you did not subscribe for the service at the time of purchase.

Be sure to perform initialization before using the E-mail and EZweb services. If you have not performed initialization yet, see page 20.

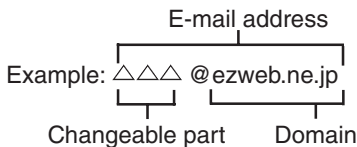
## Using E-mail Features

E-mail is a service for sending/receiving mail to/from E-mail compatible mobile phones and personal computers via internet E-mail addresses. Up to 5,000 two-byte characters can be sent in an E-mail message. Still images (photos), and moving images (movies) can also be sent via E-mail.





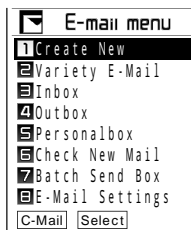
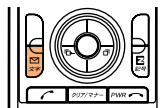
# Changing Your E-mail Address





1

Press  while the standby screen is displayed.

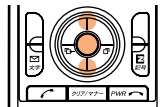
► The E-mail menu appears.





2

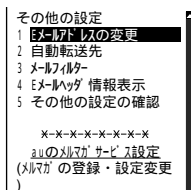
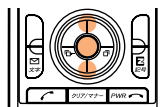
Use  to select “E-Mail Settings” and press  (**Select**).

► The E-Mail Settings screen appears.




3

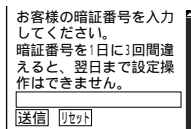
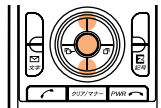
Use  to select “Other Settings” and press  (**Select**).



4


Use  to select “Eメールアドレスの変更 (Change E-mail Address)” and press  (**Select**).

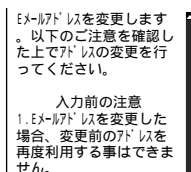
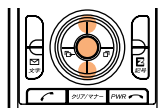
► The PIN number entry screen appears.



5

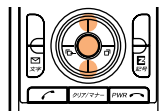
Enter your PIN number and use  to select “送信 (Send)”, and then press  (**Select**).

 If you enter a wrong PIN number three times in one day, you will not be allowed to perform setup operations until the following day.







- 6** After checking the cautions, use  to select “承諾する (Agree)” and press  (**Select**).

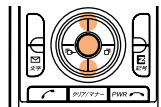


メールアドレスを変更します。  
ご希望のメールアドレスを入力してください。


@ezweb.ne.jp

**送信** **リセット**

- 7** Use  to select the entry area and press  (**Edit**).

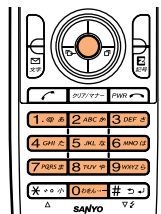


Entry

- 8** Enter an E-mail address and press  (**OK**).



For details on how to enter E-mail addresses, see page 95.





能です。「0」は連続して利用したり、最初と最後には利用できません。最初に数字の「0」を使用することはできません。

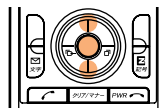
@ezweb.ne.jp

**送信** **リセット**

◀前のページへ

**Select** **Menu**

- 9** Use  to select “送信 (Send)” and press  (**Select**).



新しいメールアドレスは

@ezweb.ne.jp

です。  
よろしいですか？



\*\*\*ご注意\*\*\*

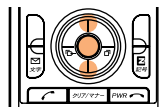
アドレスを変更した場合は変更前のアドレスを再度利用することはできません。

**OK** **キャンセル**

**If the E-mail address you try setting is not accepted.**

- The E-mail address you entered is already being used. Enter a different E-mail address.
- An invalid character is used. Be sure to use characters accepted for E-mail addresses (see page 96.).

- 10** After confirming the new address, use  to select to “OK” and press  (**Select**).



Update is complete.

**OK**

▶ Hereafter, perform operations as prompted by on-screen instructions.

## Information

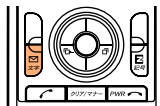
- The layout and content of the screens shown here are only an example and are subject to change.
- To confirm your current E-mail address, see page 21.



# Creating and Sending E-mail

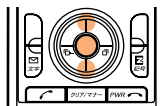
**1** Press  while the standby screen is displayed.

► The E-mail menu appears.




**2** Use  to select “Create New” and press  (Select).

► The Create Mail screen appears.






## Icons

: “Address” to which you send the E-mail

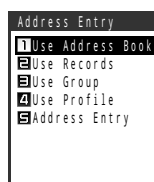
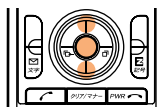
: “Subject” of the E-mail

: “Attachment” to the E-mail

: “Body” or actual message

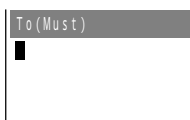
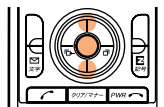
**3** Use  to select “” (Address) and press  (Select).

► The input method selection screen appears.






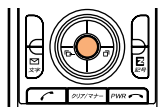
## 4 Use to select “Address Entry” and press ( ).




► The address entry screen appears.

 There are 3 types of addresses: To, Cc and Bcc. You can send your mail (max. 640 one-byte characters total including Cc and Bcc) to up to 5 addresses at a time.

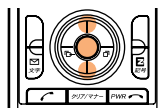
## 5 Enter the address and press ( ).



► The Create Mail screen appears again.

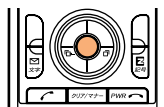
 For details on how to enter E-mail addresses, see page 95.

## 6 Use to select “Sb” (Subject) and press ( ).




► The Subject input screen appears.




## 7 Enter the subject and press ( ).



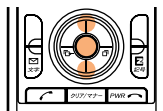
► The Create Mail screen returns.


 For details on how to input text, see page 92.



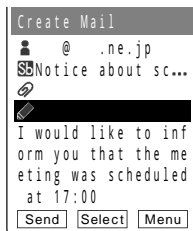
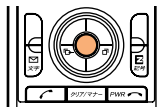
- 8** Use  to select “” (Body) and press  (Select).

► The Body input screen appears.

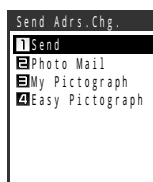
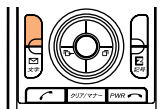


- 9** Enter the body and press  (OK).

► The Create Mail screen returns.

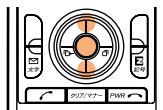


- 10** Press  (Send).

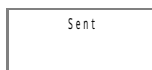


“Photo Mail”, “My Pictograph”, and “Easy Pictograph” are services that send your mail by automatically changing part of the address. “My Pictograph” and “Easy Pictograph” are pay services. You must subscribe separately for the “Pictograph Mails” service.

- 11** Use  to select “Send” and press  (OK).




► After E-mail is sent, the screen shown on the right appears.





# Reading Received E-mail

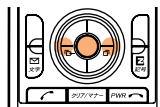
## When You Receive E-mail



- “New Notice Found” appears on the standby screen, therefore press .





- 1** Use  to select “” and press  (Confirm).

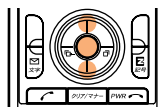
- The Inbox appears.






- 2** Use  to select the folder where new E-mail is stored and press  (Select).

### Icons

-  : Unread mail  
 : Read mail

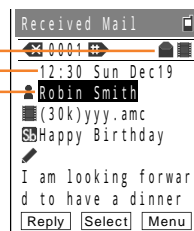


- 3** Use  to select the new E-mail and press  (Disp.).

-  If a voice message is attached to the E-mail, it is automatically played back.

### How to Read Received E-mail

- Indicates already read mail.  
 Indicates the date and time that the E-mail is received.  
 Indicates the sender of the E-mail.



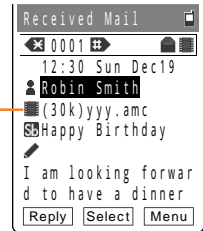





## ■ To View Photos/Movies Received by E-mail

Example: Playing back a movie

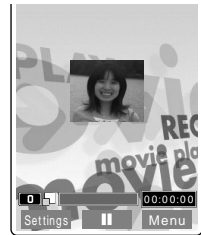
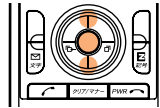
**1** Perform steps 1 to 3 on page 45 to display the received mail.

Attached data



**2** Use  to select the movie (attached data) and press  (  Play ).

► The movie is played back.



### ● Information

Voices can be played back in the same way.

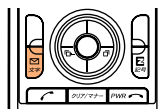


# Reading E-mail from the Inbox

1

Press  while the standby screen is displayed.

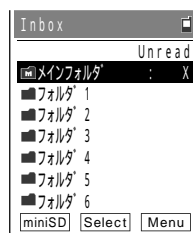
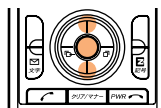
► The E-mail menu appears.





2

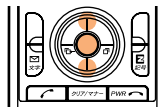
Use  to select "Inbox" and press  (Select).

► The Inbox appears.  
The number of unread messages appears in the rightmost column.





3

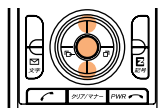
Use  to select the folder where the E-mail that you want to read is and press  (Select).



4

Use  to select the E-mail to read and press  (Disp.).

► If a voice is attached to the E-mail, it is automatically played back.



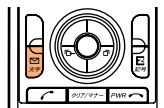


# Replying to Received E-mail

1

Press  while the standby screen is displayed.

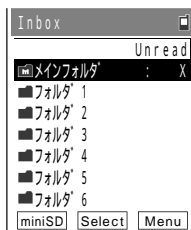
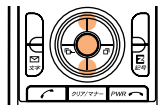
► The E-mail menu appears.





2

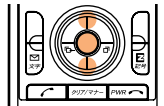
Use  to select "Inbox" and press  ([Select]).

► The Inbox appears.





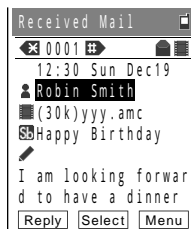
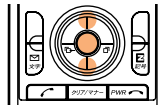
3

Use  to select a folder where the E-mail you want to reply to is and press  ([Select]).



4


Use  to select the E-mail to reply to and press  ([Disp.]).

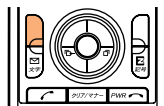


5




Press  ([Reply]).

► The Create Mail screen appears.

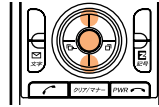
 "Re:" is attached to the beginning of the subject and the body of the original E-mail is quoted.






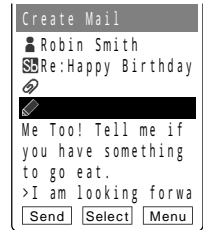
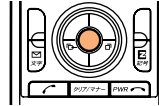
**6** Use  to select “” (Body) and press  (**Select**).

► The Body input screen appears.




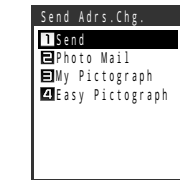
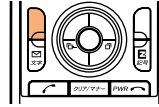
**7** Enter the body and press  (**OK**).

► The Create Mail screen appears.



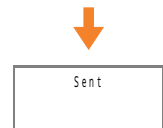
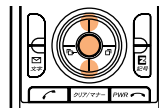
**8** Press  (**Send**).

 “Photo Mail”, “My Pictograph”, and “Easy Pictograph” are services that send your mail by automatically changing part of the address. “My Pictograph” and “Easy Pictograph” are pay services. You must subscribe separately for the “Pictograph Mails” service.



**9** Use  to select “Send” and press  (**OK**).









► After your E-mail is sent, the screen on the right appears.





# Blocking Junk Mail

Junk mail can be rejected with the mail filter feature.

- 1 Press  while the standby screen is displayed.
- 2 Use  to select “E-Mail Settings” and press  ([Select]).
- 3 Use  to select “Other Settings” and press  ([Select]).
- 4 Use  to select “メールフィルター (Mail Filter)” and press  ([Select]).
- 5 Enter your PIN number and select “送信 (Send)” and then press  ([Select]).

▶ The メールフィルター (Mail Filter) screen appears.



The screen layout and content are subject to change without prior notice.



The Mail Filters for blocking junk mails are as follows.

- 未承諾広告フィルター (Unsolicited Ad Mail Filter)  
Rejects Mail that has “未承諾広告※ (Unsolicited Ad Mail)” in the title. Mail can be specified individually after registering the Specified Mail Accept.
- アドレスフィルター (Address Filter)

メールフィルター

\*お知らせ\*

「###@p.\*.ne.jp」を  
アドレスフィルターへ個別設定し  
ているお客様は  
して変更する  
ません。

1 未承諾広告フィルター  
2 アドレスフィルター  
3 設定にあたって

全受信 (No address filter)	Receives all E-mail.
指定受信設定 (Accept Specified Mails)	Receives mail only from specified E-mail addresses. E-mail addresses to be rejected can be specified individually after registering the Specified Mail Accept.
指定拒否設定 (Reject Specified Mails)	Rejects mail from specified E-mail addresses.
なりすまし規制 (Regulate Impersonation)	You can block “impersonation mail”※ by setting all “全受信”, “指定受信設定” and “指定拒否設定”.

※ “Impersonation mail” is junk mail sent via mobile phones or PHS E-mail addresses.

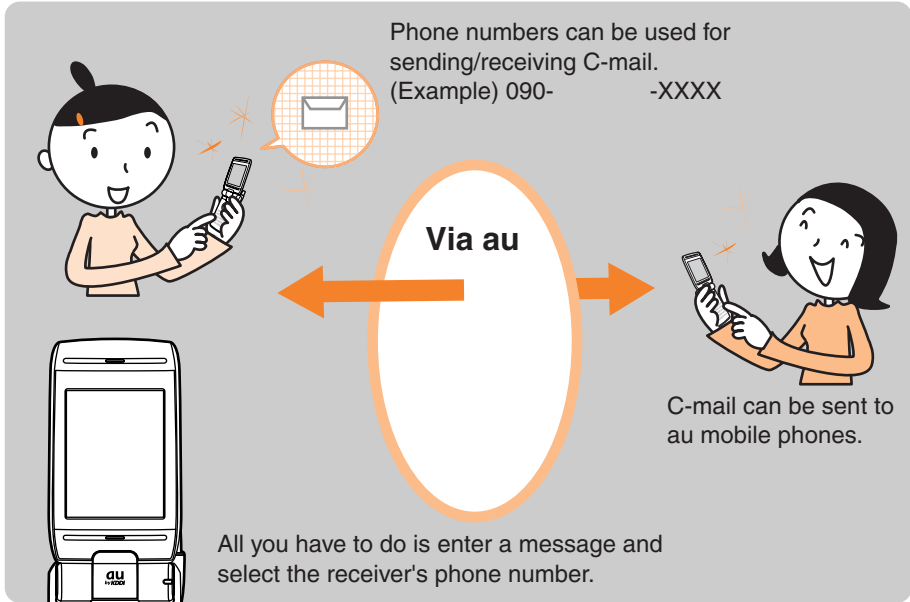


The junk Mail can also be prevented by changing your E-mail address.



# Using C-mail Features

C-mail is a service for sending/receiving mail to/from c-mail compatible au mobile phones via phone numbers. Up to 50 two-byte characters can be sent.




## Information

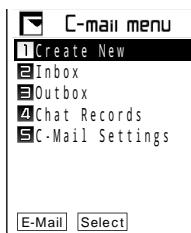
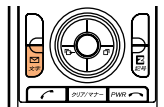
C-mail service comes standard and does not require separate subscription.



# Creating and Sending C-mail

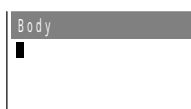
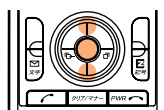
- 1 Press and hold  for more than one second while the standby screen is displayed.


► The C-mail menu appears.



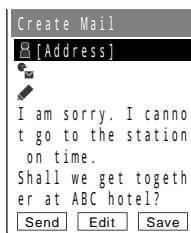
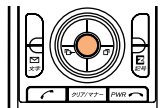
- 2 Use  to select "Create New" and press  (Select).




► The Body input screen appears.



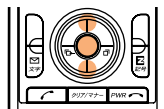
- 3 Enter the body and press  (OK).

► The Create Mail screen appears.



- 4 Use  to select "  " (Address) and press  (Edit).

► The Select Send Method screen appears.



## Sending methods

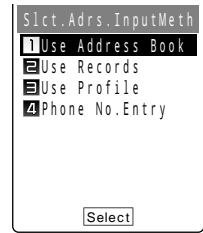
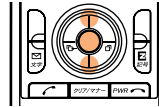
"Usual": Sends mail to C-mail compatible au mobile phones.



"Chat": Sends mail in the chat mode so as to send and receive mail continuously.



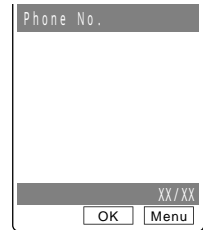
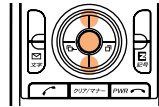
**5** Use  to select “Usual” and press  (**Select**).

► The address input method selection screen appears.

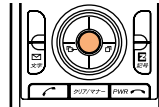


**6** Use  to select “Phone No. Entry” and press  (**Select**).

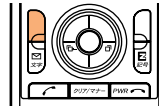
► The Phone number input screen appears.



**7** Enter the phone number and press  (**OK**).



**8** Press  (**Send**).



► After your C-mail is sent, the screen on the right appears.




### Information

If you cannot send a C-mail , it is possible to store the mail at the C-mail center.



# Reading Received C-mail

## When You Receive C-mail

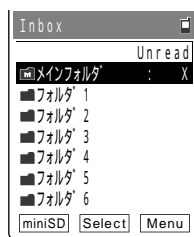
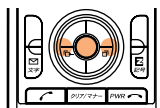
- “New Notice Found” appears on the standby screen, therefore press .





- 1** Use  to select “” and press  (Confirm).

- The Inbox appears.

-  The received C-mail is usually stored in the “メインフォルダ (Main folder)”.

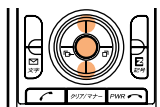




- 2** Use  to select the folder where the new C-mail is stored and press  (Select).

### Icons

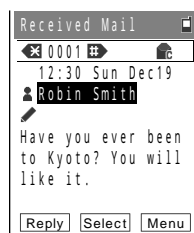
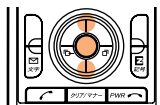
: Unread mail

: Read mail




- 3** Use  to select the new C-mail and press  (Disp.).

- The mail contents appear.

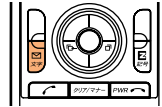




# Reading C-mail from the Inbox

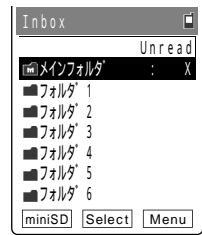
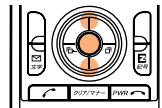
- Press and hold  for more than one second while the standby screen is displayed.



► The C-mail menu appears.

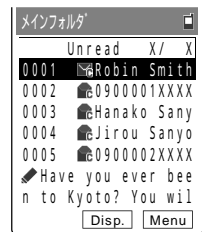
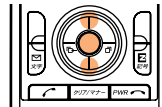




- Use  to select "Inbox" and press  ([Select]).

► The Inbox appears. The number of unread messages appears in the rightmost column.

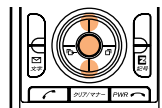


- Use  to select the folder where the C-mail you want to read is and press  ([Select]).



- Use  to select the C-mail to read and press  ([Disp.]).

► The mail contents appear.





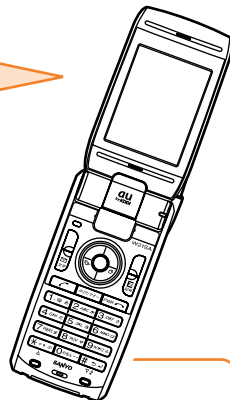
# What You Can Do with the Camera



## Recording Photo/Movies

Recording Photos (Still Pictures) (See page 62)

Recording Movies (Moving Pictures) (See page 63)



## 1 How to Hold the W21SA

The way to hold the W21SA during photo/movie recording differs according to the size of the photo/movie.

### Upright

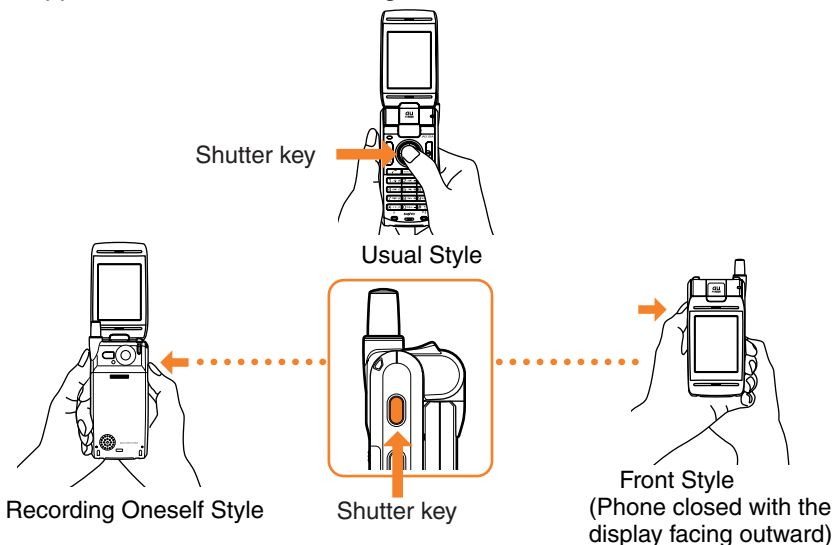
Photo: Cell phone/wallpaper size photos

Movie: Standard (S or M)/High Quality (M or L)/

Extended recording (M, L or QVGA long)

Hold the phone firmly with the right hand and support the right hand with the left hand.

When using the phone in the Front Style (Phone closed with the display facing outward), hold the phone with the left hand and support the left hand with the right hand.





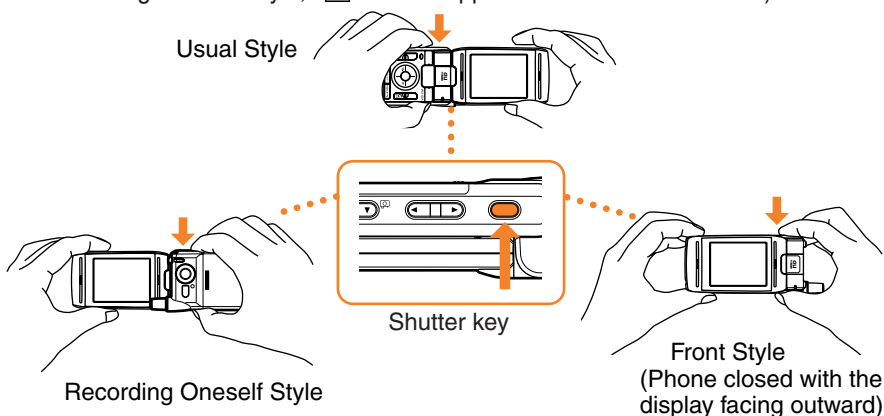


## Taking Landscape-Oriented Pictures

Photo: VGA, SXGA or UXGA size photos

Movie: Extended recording (QVGA wide)

Firmly hold the W21SA with both hands. Take the photo while “” is displayed in the upper right-hand corner of the display. (If photographing oneself in the Recording Oneself Style, “” should appear in the lower left-corner).



When taking photographs, be careful not to cover the lens or flash with fingers.

## 2 Picture-Taking Posture

Open your feet to the breadth of your shoulders and maintain your back and sides firm.

### To Prevent Shaking

1. Do not move the W21SA after pressing the shutter until you hear the shutter sound.
2. It is possible to take a photo using the self-timer. By using the self-timer, you do not need to press the shutter at the moment you want to take the photo, so you can prevent shaking.

### Easy Picture-taking Thanks to the Auto Focus

The camera incorporates an auto focus mechanism that is activated by simply pressing the shutter button.

When you press the shutter button, the image is automatically focused before the picture is taken.

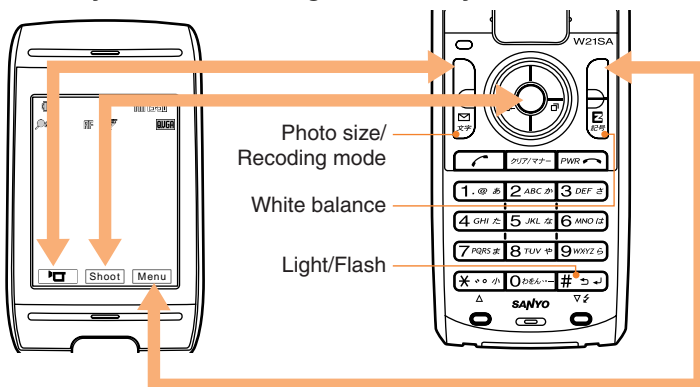


# 3

## Key Operation in Picture-Taking

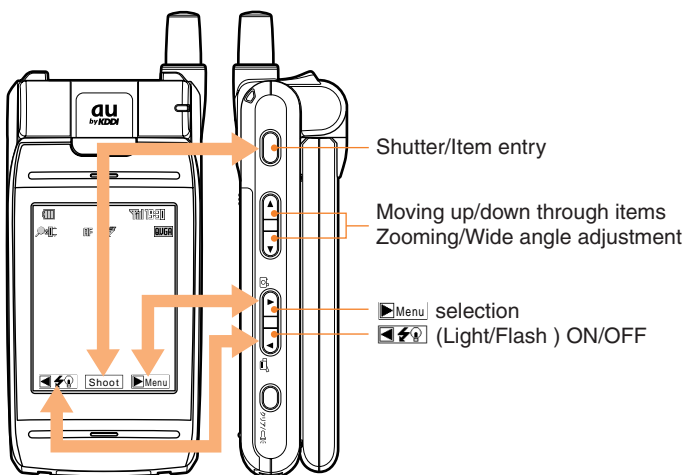
When recording photos, the icons along the bottom of the display correspond to the following keys.

### Usual Style and Recording Oneself Style



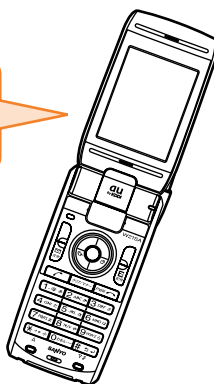
When photographing yourself, use the side center key (○) as the shutter button.

### Front Style (Phone closed with the display facing outward)





## Selecting the Photo Size/Recording Mode.



Before taking a photo or shooting a movie, select an appropriate photo size and recording mode. (See page 64)

### Photo

#### **Mobile Size (120 x 160 dots)**

Select this size to take a photo that can be attached to E-mails and sent to other mobile phones.

#### **Wallpaper Size (240 x 320 dots)**

Select this size to use the photo as the wallpaper of the standby screen, etc.

#### **VGA Size (640 x 480 dots)**

Select this size if you wish to save memory with images used on personal computers. It is also possible to select the photo quality according to objective.

#### **SXGA Size (1280 x 960 dots)**

Select this size for use on personal computers. Images can be enlarged to L and still retain their sharpness in printouts. It is also possible to select the photo quality according to objective.

#### **UXGA Size (1600 x 1200 dots)**

Select this size for use on personal computers. Images can be enlarged to 2L and still retain their sharpness in printouts. It is also possible to select the photo quality according to objective.

### Movie

#### **Standard**

(S Size: 96 x 80 dots)

(M Size: 128 x 96 dots)

#### **High Quality**

(M Size: 128 x 96 dots)

(L Size: 176 x 144 dots)

Select one of these sizes to shoot a movie that can be attached to E-mails and sent to other mobile phones.

#### **Long-Time**

(M Size: 128 x 96 dots)

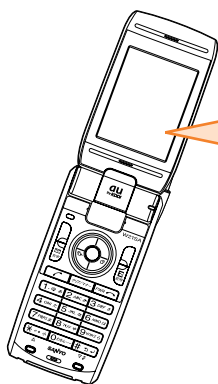
(L Size: 176 x 144 dots)

(QVGA Horz Size: 320 x 240 dots)

(QVGA Vert Size: 240 x 320 dots)

Select one of these sizes to shoot long movies like with a simple video camera.





## What You Can Do With the Camera

### 1 Use photos with the W21SA.

It is possible to display the photos you take on the standby screen, display them when a call comes in and register them in the address book.

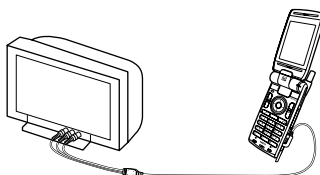
### 2 Send photos/movies by E-mail.

Photos or movies of a max. 150KB can be sent by E-mail.

Using "Photo Mail", photos/movies are converted to a format in which they can be viewed or played back on mobile phones other than au.

### 3 View photos/movies on TV.

Photos/Movies that you record can be played back on a TV using a SANYO TV Output Cable 01.



### 4 Use photos on personal computers.

It is possible to send the photo you have taken to a personal computer using a miniSD Memory Card and a USB Cable WIN (sold separately). (Mass Storage Mode)



# 5

## Print photos you have taken.

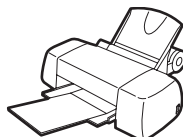
### From a miniSD Memory Card (Commercially available)

It is possible to save the photos you have taken on a miniSD Memory Card. The photos can then be printed at DPE <sup>1</sup> shops just like photos on films.

<sup>1</sup> Development Printing Enlargement



miniSD Memory Card



It is possible to print at home.



Digital Printing at DPE Shops

In addition, the number of photos to print can be specified with the W21SA as it supports DPOF.

### What is DPOF <sup>2</sup>?

DPOF is a format in which information such as which and how many photos to print is saved in the storage media.

<sup>2</sup> Digital Print Order Format

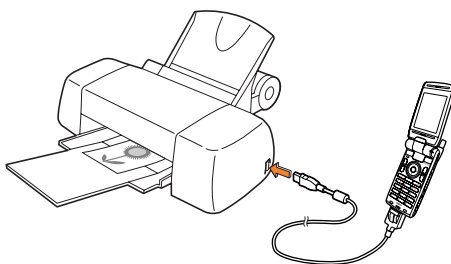


### Compatible with Exif Print

When using a printer that supports Exif Print (Exif 2.2), it is possible to reflect information stored in the image data in prints.

### Via a USB Cable WIN (Sold separately)

It is possible to print high-quality pictures even at home (Print Mode).



### Compatible with PictBridge

It is possible to output images and image information directly to the printer from the W21SA, without going through a personal computer.



# How to Use the Camera




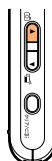
Photos can be taken and movies can be recorded using the W21SA camera feature.

The saved photos or movies can be attached to E-mail and sent to other cell phones or personal computers.

## Taking Photos



This section explains how to take photos with the W21SA in the open position.

**1** Press and hold  for more than one second while the standby screen is displayed.

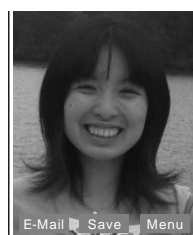
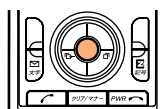


► The view seen from the lens appears on the main display.



 Pressing  switches between 28 zoom levels.

 Pressing  turns the light or flash ON/OFF.

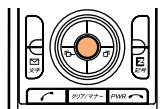
**2** Determine the picture and press  ().



► After the camera focuses on the subject, you will hear a shutter sound and the photo appears (preview screen).

 Press  to re-take the photo.

**3** Press  ().




► A message appears notifying you that the saving operation is in progress, and the photo is saved.





# Recording Movies

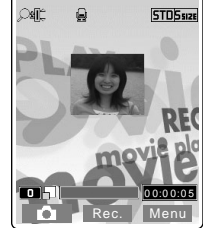
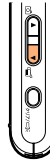
1

Press and hold  for more than one second while the standby screen is displayed.

► The view seen from the lens appears on the main display.

 Pressing  switches between 28 zoom levels.



 Pressing  turns the light ON/OFF.














2



Determine the picture and press  (  ).


► You will hear the shutter sound and the images that are being recorded appear.

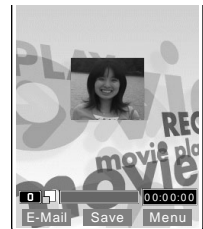
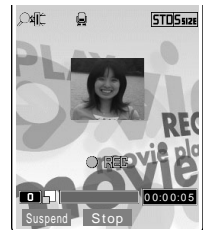
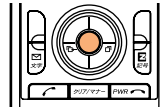
 “  ” appears while recording is in progress. When recording ends, you hear an end tone.

 Press  (  ) to pause recording. Recording can be resumed by pressing  (  ).

 To play back the recorded movie, press  (  ), use  to select “Play” and then press  (  ).

 Press  to re-record the movie.

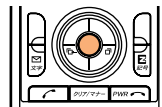
 The recording time is set to 5 seconds at the time of purchase. Up to 15 seconds of movie can be recorded when the setting is changed.



3


Press  (  ).

► A message appears notifying you that the saving operation is in progress, and the movie is saved.





## ■ Specifying the Photo Size

Press  while the live image appears on the display changes the photo size.

- The setting contents and storage destinations are as follows.

Photo Size	Where to Save
Mobile Size Wallpaper Size	"Photo Folder" of the phone
VGA Size SXGA Size UXGA Size	"DSC Folder"*1 on the miniSD Memory Card

※ 1 Photos are saved in the "Photo Folder" when a miniSD Memory Card is not inserted or there is not enough available space on the miniSD Memory Card.



- For mobile phone and wallpaper sizes, the title of the photo is saved as the "date that the picture was taken\_time that the picture was taken~consecutive number". For VGA/SXGA/UXGA Sizes, it is saved as "SA31+consecutive number".

(Example) For the first photo taken at 19:30 on December 24 2004

Mobile/Wallpaper Size: 041224\_1930~01

VGA/SXGA/UXGA Size: SA310001

## ■ Specifying the Recording Mode (Recording Size) for Movies

Press  (Menu) while the live image appears on the display and select "Recording Mode" to specify the shooting mode. Pressing  while the live image appears on the display changes the movie size.

- The setting contents and storage destinations are as follows.

Recording Mode (Recording Size)	Where to Save
Standard (S and M Size) High Quality (M and L Size)	"Movie Folder" of the phone
Long-Time (M and L Size) (QVGA Horz Size) (QVGA Vert Size)	"Movie Folder" on the miniSD Memory Card*2

※ 2 Movies are saved in the "Movie Folder" when the miniSD Memory Card is not inserted or there is not enough available space on the miniSD Memory Card.

- The title of the movie is saved as the "date that the movie was recorded\_time that the movie was recorded~consecutive number". For Standard S Size movies, "S\_" is added at the beginning of the title.



(Example) For the first movie shot at 19:30 on December 24 2004



Standard S Size : S\_041224\_1930~01

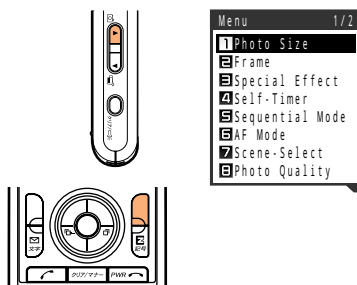
Other : 041224\_1930~01





# Viewing Recorded Images

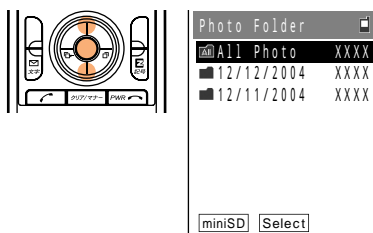
**1** Press and hold  for more than one second while the standby screen is displayed and then press  (Menu).

► Press and hold  for more than one second while the standby screen is displayed and then press  (Menu) to play back the movie.



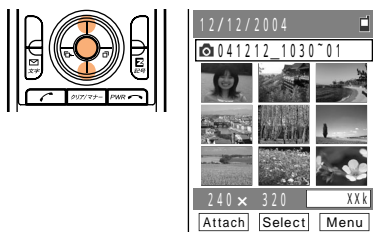
**2** Use  to select “Photo Folder” or “Movie Folder” and press  (OK).

► The contents of the Photo or Movie Folder appear.



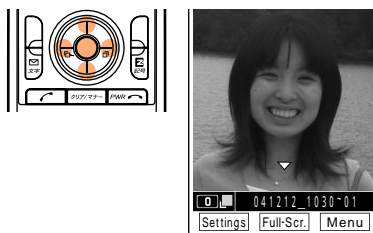
**3** Use  to select a recorded date folder and press  (Select).

► The images recorded on the selected date appear in reduced sizes.



**4** Use  to select an image and press  (Select).

► The selected image appears.





# Attaching a Photo or Movie to an E-mail Message

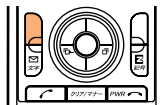
- 1 Perform steps 1 and 2 on page 62 or 63 to shoot/record images.



- 2 Press  (  ).

- The Create Mail screen appears with the image attached.

For the subsequent procedure, see steps 3 to 11 on pages 42 to 44.



## Photo Mail

The receiver can view images using “Photo Mail”, which automatically converts images to proper size/format when displayed on mobile phones other than au.

To use Photo Mail, you need to change the receiver’s E-mail address to the relevant Photo Mail address.

You can select “Photo Mail” under the automatic address transfer function (from the screen shown on the right) to have the receiver’s E-mail address automatically converted as follows.



Receiver	E-mail address	Address after conversion
DoCoMo	△△△ @docomo.ne.jp	△△△ @d.nepm.jp
Vodafone	△△△ @ □ .vodafone.ne.jp	△△△ @ □ .vodafone.nepm.jp
TU-KA or au that does not support movie mail	△△△ @ezweb.ne.jp	△△△ @ezweb.nepm.jp

※ □ : differs depending on area.





# How to Use EZweb



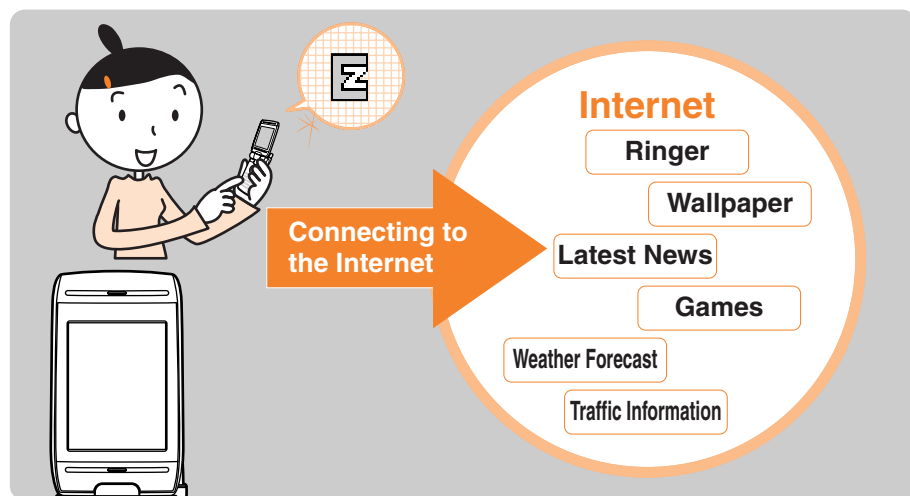
You must subscribe to the EZweb service to use this service. Please contact the au Customer Service Center or the au shop nearest you if you did not subscribe for the service at the time of purchase.

Be sure to perform initialization before using the E-mail and EZweb services. If you have not performed initialization yet, see page 20.

## EZweb

EZweb is a data service for enjoying the internet via your mobile phone.

Ringers and the latest news can be obtained from information sites.



How to Use EZweb

### Information

- The EZ トップページメニュー (EZ Top Menu) is displayed using expressive animation technology (Flash). Flash is next generation content of a dynamic interface that combines still images and animation.
- The layout and content of the screens shown here are only an example and are subject to change.

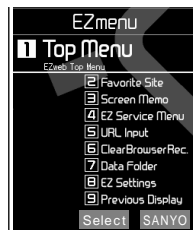
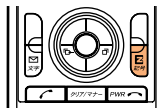


# Understanding Basic Operations

1

Press  while the standby screen is displayed.

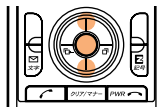
► The EZ menu appears.




2

Use  to select "Top Menu" and press  (Select).

► The EZ トップメニュー (EZ Top Menu) appears.



 It may take some time to display the screen.



<EZ トップメニュー (EZ Top Menu)>

## カテゴリで探す (Search by category)

Provides categorized access to all official sites.

## キーワードで探す (Search by keywords)

Provides access to sites by entering keywords and internet numbers.

## ビジネス&ニュース (Business & News information)

Provides news, weather reports, stock prices and other information in real-time.

## エリア (Regional information)

Provides information on specific areas.

## ホビー & カルチャー (Hobby & Culture information)

Provides various information on recreation and having fun.

## ショッピング (Shopping)

Shopping sites offering various products.

## ライフ (Check useful daily life information)

Accesses sites that provide daily life information.

## au style

Provides useful au information, such as the latest news on the EZweb.

## EZ サービスで探す (Useful EZ service features)

Accesses recommended sites for fun and convenience.

## 料金・申込・インフォ (Charges, application and information)

Provides charge confirmation and au information services.

## ENGLISH

Provides information on rates and other matters in English.



The layout and content of the screens shown here are only an example and are subject to change.





# Viewing Information Sites

The EZweb can be accessed from the EZトップメニュー (EZ Top Menu).


Many useful and entertaining information sites (programs) can be accessed via the EZweb.

Example: How to access the “特集” site in the “ビジネス&ニュース” (Business & News information)


“EZトップメニュー (EZ Top Menu)”

Use  to select “ビジネス&ニュース” and press .



Press  twice to select the shortcut link.



Use  to select the information site.

<Genre-based portal screen>

<Shortcut link>

Press  once to select the navigation area.



## ● Navigation Area




Portal information is categorized by genre.



特集 ..... Provides timely information.

オススメ .... Introduces au recommended sites.


メニュー .... Introduces categorized information.

<Category selection screen>

Press  to select “ 特集” and press .

Press  to select “特集” and press .




Use  to select the information site.

Information site

● Press  or  (Back) to return to the EZトップメニュー (EZ Top Menu) screen.

<Information site selection screen>

## ● Information

- Press  to return the standby screen.
- Some information sites are pay sites and may require provider charges in addition to a connection fee.
- The layout and content of the screens shown here are only an example and are subject to change.

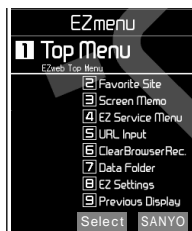
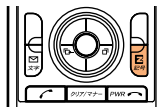




# Downloading Ringers

Example: Download the latest ringer and set it for the Ringer.

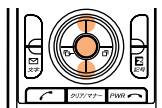
**1** Press  while the standby screen is displayed.



► The EZ menu appears.



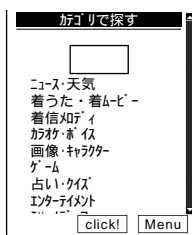
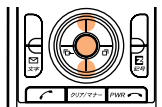
**2** Use  to select “Top Menu” and press  (Select).



► The EZ トップメニュー (EZ Top Menu) appears.



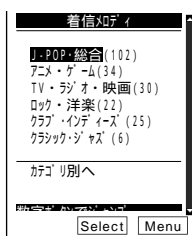
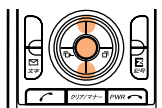
**3** Use  to select “カテゴリで探す (Search by category)” and press  (OK).

► The カテゴリで探す (Search by category) screen appears.

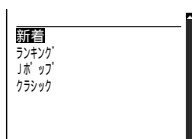
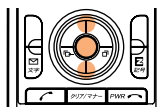


**4** Use  to select “着信メロディ (Ringer melodies)” and press  (Select).

► The 着信メロディ (Ringer melodies) screen appears.



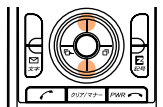
**5** Use  to select the site and press  (Select).






## 6 Use to select and download a ringer.

- Download the ringer as prompted by on-screen instructions.

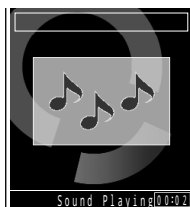
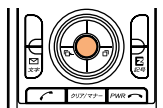


Saved to Data Folder.

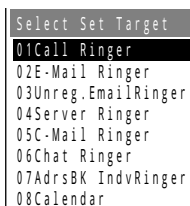
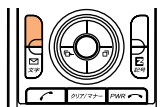
-  An EZ password is required to use pay sites. Set your EZ password when using the service for the first time. Write down your EZ password in case you forget it.

## 7 Press ( Play ).

- The downloaded ringer is played back.

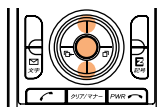


## 8 Press ( Settings ).



## 9 Use to select “Call Ringer” and press ( Select ).

- The downloaded ringer is set for the phone's ringer.



### Information

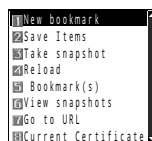
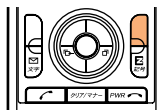
- The layout and content of the screens shown here are only an example and are subject to change.
- The downloading procedure used here is an example; it may be different from the actual procedure. Follow the instructions that appear on the screen.





# Bookmarking Frequently-Accessed Sites

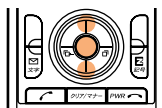
**1** Display the site to bookmark and press  (Menu).

► The browser menu appears.




**2** Use  to select “New bookmark” and press  (Select).

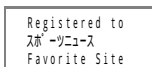
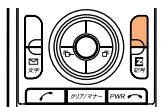
► The screen for registering the title and URL appears.



**3** Press  (Reg.).

► The currently-displayed site is bookmarked.

 Some sites cannot be bookmarked.



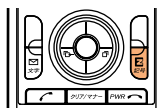
## Information


Up to 100 sites can be bookmarked.

# Accessing Bookmarked Sites

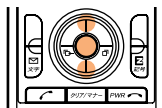
**1** Press  while the standby screen is displayed.

► The EZ menu appears.



**2** Use  to select “Favorite Site” and press  (Select).

► A list of bookmarks appears.



**3** Use  to select a site and press  (Jump).

► The selected site appears.

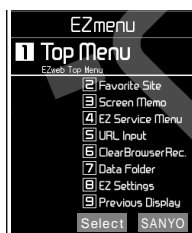
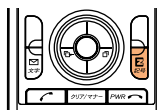





# Viewing Charges

Calls and transmission charges can be viewed on EZweb.

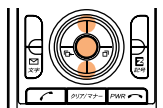
- 1** Press  while the standby screen is displayed.

► The EZ menu appears.



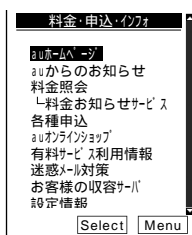
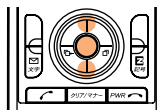
- 2** Use  to select “Top Menu” and press  ().




► The EZ トップメニュー (EZ Top Menu) appears.



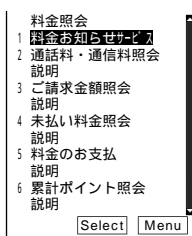
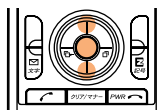
- 3** Use  to select “料金・申込・インフォ (Charge, Application and Information)” and press  ().


► The 料金・申込・インフォ (Charge, Application and Information) screen appears.



- 4** Use  to select “料金照会 (Charge Inquiry)” and press  ().

► The 料金照会 (Charge Inquiry) screen appears. Select the items to view.



 The layout and content of the screens shown here are only an example and are subject to change.





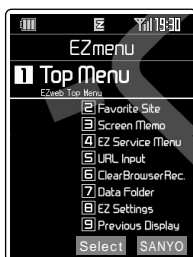
# What You Can Do with EZchannel



EZchannel is a CDMA 1X WIN broadband service that lets you enjoy periodic multimedia information that mixes visuals and sound such as TV programs and magazines.

By simply registering a desired program with the W21SA, the latest content is automatically provided with every program update (broadcast) and downloaded to the W21SA in the early hours of the morning (2:00 AM ~ 8:00 AM).

## Displaying the EZchannel Menu

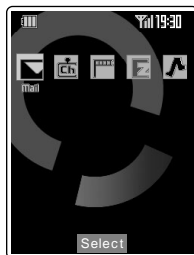


<EZ Menu>

Use to select "EZ Service Menu" and press (Select).



<EZ Service Menu>

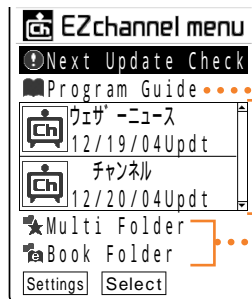


< Launcher Menu >

Use to select " (EZchannel)" and press (Select)



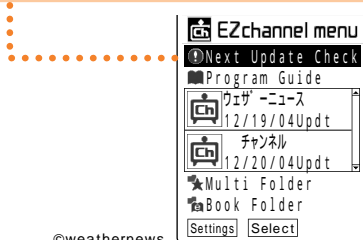
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<EZchannel Menu>

## To View Information from au "Update Check"

Select "Update Check" to view information from au and updates on registered programs.

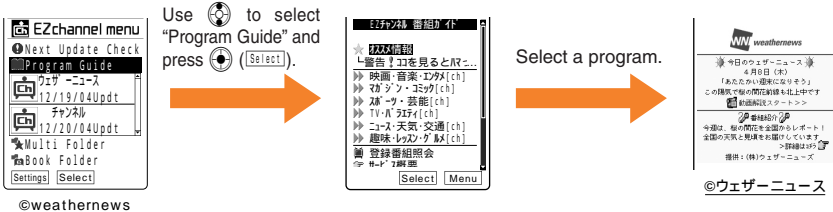


©weathernews



## Program Search “Program Guide”

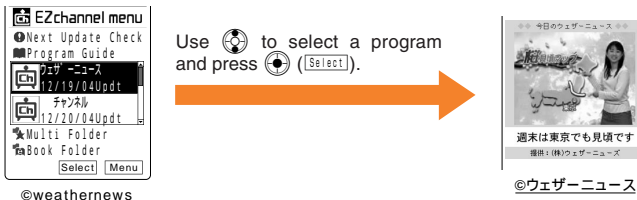
Search for programs amongst the program introductions and recommendations provided on EZchannel. Once a program has been registered, it is automatically downloaded to the W21SA in the early hours of the morning (2:00 AM ~ 8:00 AM) of the following day.



## To View Downloaded Programs “Program List Box”

You can play back downloaded programs at any time.

Downloaded programs can be viewed even in areas where electric waves cannot be picked up.

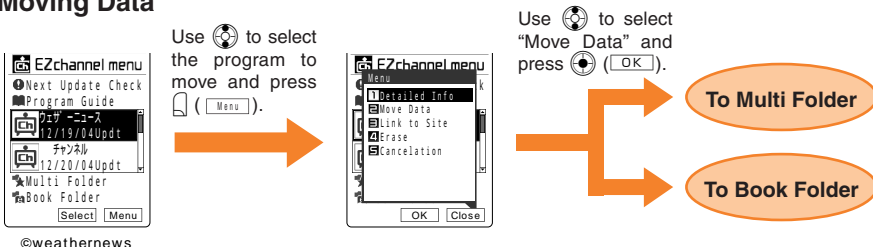


## To Move Programs to the “Multi Folder” or “Book Folder”

Newly downloaded programs and e-books overwrite the existing data. Therefore, in order to save a specific program or e-book, move it to the “Multi Folder” or “Book Folder” (for e-books only).

Some programs cannot be saved because of copyright protection.

### Moving Data







# How to Use EZchannel

EZchannel is a service that automatically downloads programs that you select and register to the W21SA with every program update (broadcast) in the early hours of the morning (2:00 AM ~ 8:00 AM).

## Information

- Perform initialization before using the EZchannel service. If you have not performed initialization yet, see page 20.
- With EZchannel, a single program download can be as much as 3MB of data. It is recommended that you subscribe to the “Double-Flat” flat rate packet communication plan.  
※ For details, contact the au Customer Service Center or au shop nearest you.

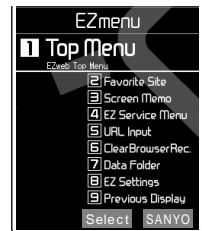
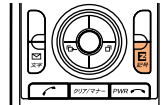
## Registering Programs

Once a program has been registered with the W21SA, its name appears in the Program List Box of the EZchannel Menu. Whenever the program is then updated, it is automatically downloaded to your W21SA.



1

Press  while the standby screen is displayed.

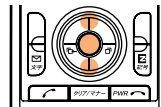
► The EZ menu appears.



2

Use  to select “EZ Service Menu” and press  (Select).

► The EZ Service Menu appears.



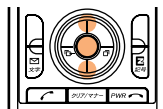


3

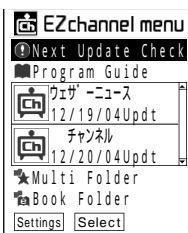
Use  to select  
“EZchannel” and press

 (Select).


► The EZchannel Menu appears.



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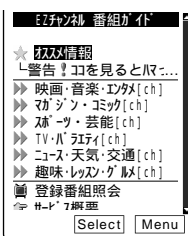
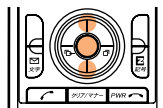


4


Use  to select “Program  
Guide” and press

 (Select).

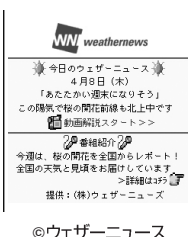
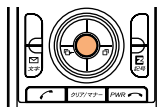
► Your W21SA connects to the program guide server and displays the Program Guide of the EZchannel service.



5




Follow the on-screen  
instructions and press  
 (OK) when the  
registration completed  
screen appears.

► When it's time to broadcast the program, the program is automatically downloaded. Set the phone in the charger with the power ON. You must be in a location where signals can be picked up.



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## Information



- Up to 3 programs can be registered.
- The data in the W21SA is automatically overwritten with every program update.
- You cannot specify a time for the automatic download.
- When a program has been updated, “New Notice Found” and “ ” appear on the standby screen. “ ” appears next to updated programs in the Program List Box.
- If automatic download fails, “New Notice Found” appears on the standby screen. In such case, press  and select “Update Check Failed” to manually download the program.
- The layout and content of the screens shown here are only an example and are subject to change.



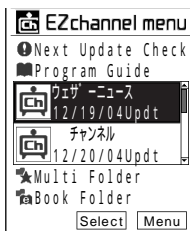
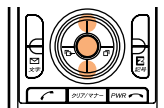
# Playing Back Programs

Programs can be played back by simply selecting one from the Program List Box of the EZchannel Menu.



**1** Perform steps 1 to 3 on pages 76 and 77 to display the EZchannel Menu.

**2** Use  to select the Program List Box and press  (Select).

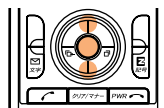
► Program selection is enabled.



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**3** Use  to select a program from the Program List Box and press  (Select).











► The program is played back.



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# ■ Key Operation in Program Playback

 (音量↓)	Lowers the volume.
 (音量↑)	Raises the volume.
 クリア/マナー	Pauses the program. (While the program is paused, “再開”, “最初から再生” and “終了” can be selected from the screen.)
 (再開)	Press “再開” to resume playback of a paused program (while the program is paused).
	Scrolls upward through the program.
	Scrolls downward through the program.
 (Select)	Selects a link.
	Fast-forwards the program. (Skip)
	Rewinds through the program or to the beginning (press and hold for more than one second).
Dial Key	Selects a linked track.
 PWR	Returns to the standby screen.

※ Some keys cannot be used with certain programs.

## ● Information



Some downloaded programs place restrictions on when and the number of times that the program can be played back. Playback is not possible beyond these restrictions. (The number of times a program is played back is counted up immediately after playback starts.)

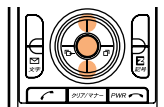


# Saving Programs

By saving downloaded programs and e-books, you can play them back at any time.



**1** Perform steps 1 to 3 on pages 76 and 77 to display the EZchannel menu.

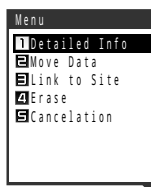
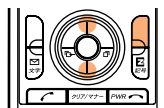
**2** Use  to select the Program List Box and press  (**Select**).



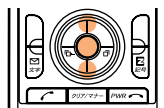
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**3** Use  to select the program to store and press  (**Menu**).



**4** Use  to select “Move Data” and press  (**OK**).




► A confirmation message appears asking whether to move the data or not.












# 5

Use  to select “YES” and press  ().

- ▶ Program data is saved in the “Multi Folder”, and e-book data is saved in the “Book Folder”.
- ▶ Once data has been moved, the program selection screen appears.
-  Some programs cannot be saved because of copyright protection.

## Information

Data in the Multi Folder can be played back as follows.

1. Use  to select the “Multi Folder” from the EZchannel Menu and press  (.
2. Use  to select the “Multi Folder” and press  (.
3. Use  to select the data and press  (.



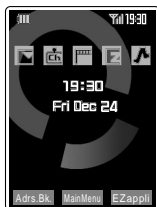


# What You Can Do with EZnaviwalk



## Car Navigation Provided in a Mobile Phone!

The EZnaviwalk is a real navigation service that can walk you to your destination. There are various easy-to-use functions you can use when you go out or you get lost. Check it out!

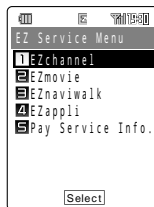


<Launcher Menu>



<EZ Menu>

Use to select  
“EZ Service  
Menu” and press  
 (Select).



<EZ Service Menu>

Use to select “EZnaviwalk” and  
press (Select).

Use to select “ (EZnaviwalk)”  
and press (Select).



<EZnaviwalk Menu>

## “View My Map” for When You Get Lost

When you go to a place where you have never been before or when you get lost, use this handy feature to find your way. Your phone can display the map of your present location in real-time, by simply selecting “View My Map”.

Map screen

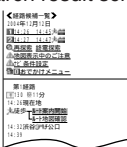


The first positioning result is indicated by a “★”. After that, your present location will be shown as “” in real-time by continuous positioning.

## “Return Home” to Go Home

By registering the location of your home in advance, the EZnaviwalk service navigates you to your home wherever you are. It is very useful when searching for train transfers or arrival times.

Search result screen



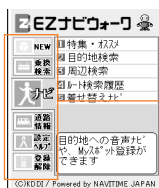
“ルート案内開始”  
(Start Navigation)





## “Going-Out Menu” for When You Go Out

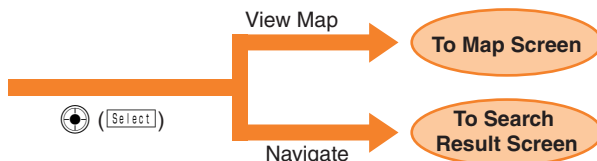
Displays various menus that are useful when you are out and about.



NEW	Provides the latest news and event information.
乗換検索 (Connection Search)	It is possible to search train exchange and train timetable.
ナビ (Navigation)	Provides voice directions to a target destination. You can also register “My Spots”. In “着せ替えナビ” which is a new function, you can change the navigation voice and icons to famous people or animated characters.
道路情報 (Traffic Info.)	Check real-time traffic information on the principle roads all over Japan.
設定ヘルプ (Setup FAQ)	FAQ on settings, etc.
登録解除 (Membership)	For registering or canceling membership.

## Register Your Favorite Places as “MySpot”

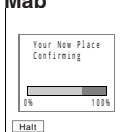
By registering places where you go frequently or your favorite places (your home, company, friends’ homes, shops, etc.), the EZnaviwalk service navigates you to these places from wherever you are.



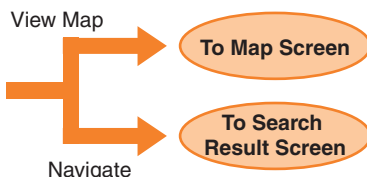
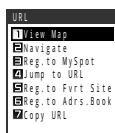
## “E-Mail My Map” to Inform Others of Where You Are

When you are to meet with someone, it is possible to inform the other party of where you are by E-mail. The receiver can navigate to the place from where the E-mail was sent.

### To Send a Map



### When You Receive a Map







# How to Use EZnaviwalk

The EZnaviwalk service can be of great help for an outing or if you get lost on the way to your destination.

## Information

- Perform initialization before using this service. If you have not performed initialization yet, see page 20.
- You need the EZnaviwalk application to use this service. If you do not have it, it will be downloaded when you access this service. Follow the on-screen instructions.
- You must register with EZnaviwalk (pay service) to use this service.
- The layout and content of the screens shown here are only an example and are subject to change.

## Registering Your Home as the Place Where You Are

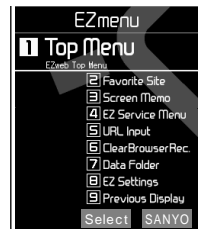
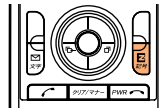
You can start navigation quickly by registering places that you frequently use under “MySpot”.

Example: Registering the present location as “Home”.



# 1

Press  while the standby screen is displayed.

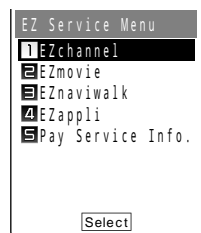
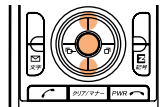
► The EZ menu appears.



# 2

Use  to select “EZ Service Menu” and press  (**Select**).

► The EZ Service Menu appears.



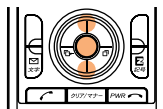


3





Use  to select  
“EZnaviwalk” and press

 (Select).

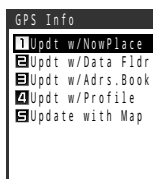
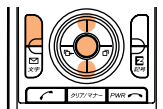
► The EZnaviwalk Menu appears.






4

Use  to select “MySpot”, press  
 (Select) and use  to select  
“Home” and press  (Edit).

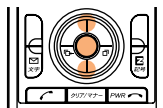
► The registration method selection screen appears.



5

Use  to select “Updt w/  
NowPlace” and press   
(OK). Obtain GPS information  
and then press  (Reg.).

► This registers the place where you are as your home.




## Checking Ways to Return Home

You can search for the shortest route from the place where you are to your home, which may be a combination of routes by train and walking.

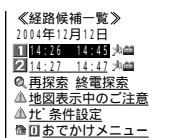
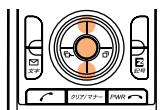
1

Perform steps 1 to 3 on pages 84 and 85 to display the EZnaviwalk Menu.



2


Use  to select “Return Home”  
and press  (Select). Select “  
はい (YES)” and then press .

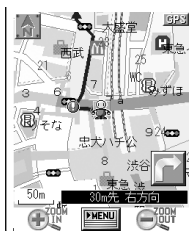
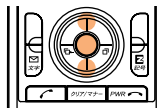
► A list of possible routes will be displayed.



3

Use  to select “ルート案内開始  
(Start Navigation)” and press .

► Select a guide indication, followed by “はい (YES)” and  
then press . A map of the place where you are now  
appears, which automatically scrolls as you move.





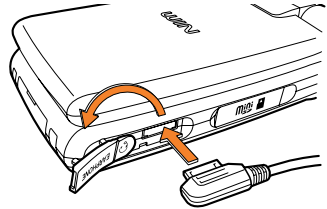


# How to Use the FM Radio

You can listen to FM Radio using the earphone cord as an antenna. You can also adjust volume and tune in stations. FM Radio broadcasts cannot be received without the accompanying SANYO Flat-type Stereo Earphones 02.

## Connecting the SANYO Flat-type Stereo Earphones 02 to the W21SA

Rotate the cover of the flat earphone terminal (①) and connect the included SANYO Flat-type Stereo Earphones 02 (②).



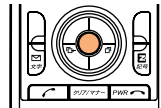
### Information




Forcing the connection without rotating the cover will damage the product. Connect the earphone cable in the orientation shown in the figure.

## Listening to FM Radio

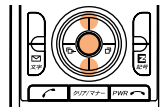
- 1 Press  (Main Menu) while the standby screen is displayed.

► The Main Menu appears.



- 2 Use  to select "FM Radio" and press  (Select). Press  on the confirmation screen.

► The FM Radio screen appears.







When you activate the FM Radio for the first time, a screen appears where you can select your area. Select the area where you are.



## ■ How to Operate the FM Radio Screen

Tuning and other operations are possible from the FM Radio screen.

 Press  on the FM Radio screen and use  to select an area. Press  to start an operation in the selected area.


### <FM Radio screen>



Function keys

#### ● Frequency

Pressing  tunes the frequency in 0.1 MHz steps.

Press and hold  for more than one second to automatically tune in the nearest station.

#### ● Recording

Audio broadcast on FM Radio can be recorded.

#### ● Information Display (NOW ON AIR)

This area displays information such as the artist's name and title of the broadcast song.

※ Some programs do not provide information.

Normally, the station name appears in the display area.

Pressing  changes the station.

### Notes on Volume Adjustment

The volume can be set to 10 levels from 1 to 10, or muted.

Press  to increase the volume.

Press  to reduce the volume.

Press and hold  for more than one second to mute the volume.

### Information

- Perform initialization before using this service. If you have not performed initialization yet, see page 20.
- Packet communication fees are not charged for FM Radio listening. Services such as NOW ON AIR charge packet communication fees.
- The layout and content of the screens shown here are only an example and are subject to change.
- For details on the recording area of the FM Radio screen, see page 88.

## Ending the FM Radio

**1** Press . Use  to select “End” and press  ().



# Recording from FM Radio

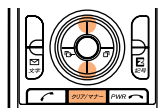
You can record audio broadcasted over FM Radio.

- 1 Perform steps 1 to 2 on page 86 to display the FM Radio screen.

Recording



- 2 Press **クリア/マナー**. Use **◀▶** to select the recording area.

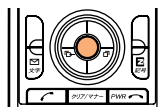


- 3 Press **◀▶** (**REC START**).

▶ The recording is started.

👉 To end recording, select the recording area and press **◀▶** (**REC STOP**).

👉 Recorded data is saved in the "Sound" folder.






## Information

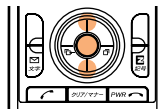
- Up to 40 minutes of data can be recorded per recording.
- The title of the audio is saved as the "date that the audio was recorded\_time that the audio was recorded~consecutive number".  
(Example) For the first audio recorded at 19:30 on December 24 2004  
041224\_1930~01
- Recorded data cannot be saved on miniSD Memory Card.



# Playing Back Recorded Audio

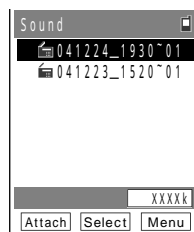
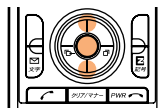
- Press  (**Main Menu**) while the standby screen is displayed. Use  to select “Data Folder” and press  (**Select**).



► A list of data folders appears.



- Use  to select “Sound” and press  (**Select**).

► A list of sound data appears.







- Use  to select a recorded audio track and press  (**Select**).

► The recorded audio is played back.



## Key Operation in Audio Playback

	Raises the volume.
	Lowers the volume.
	Fast-forwards the recorded audio.
	Rewinds through the recorded audio or to the beginning (press and hold for more than one second).

## For Good FM Radio Reception

- The SANYO Flat-type Stereo Earphones 02 serves as an antenna. Extend the earphone cable all the way and point it in the direction where reception is best.
- When indoors where reception is poor, listen nearby windows.





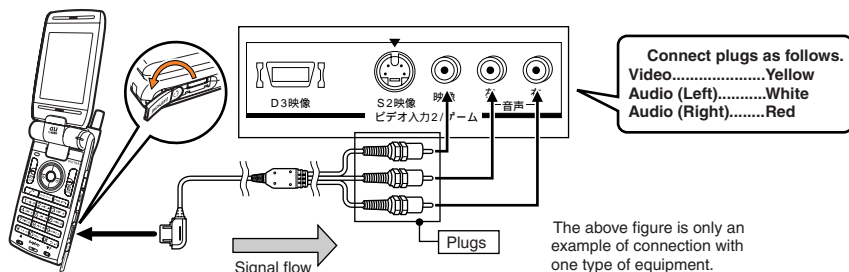
# How to View Photos on TV



You can project photos and movies on TV by connecting the W21SA to a TV monitor with the included SANYO TV Output Cable 01.

## ■ Connecting the SANYO TV Output Cable 01 to the W21SA

- ① Open the cover to the flat earphone terminal of the W21SA.
- ② Connect the SANYO TV Output Cable 01. (Orient and connect as shown in the figure.)
- ③ Connect the other end of the cable to the video input jacks (video/audio) of the TV.




## Information

- Hold the cable by the plug and not the cable itself to disconnect.
- Do not twist or excessively bend the SANYO TV Output Cable 01.
- Read the instruction manual of the TV before connecting the W21SA to it.
- Turn OFF power to the TV before connecting the cable to it.

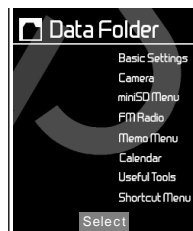
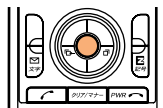
## Viewing Images on TV

You can display photos and movies on TV.




Example: Displaying photos in a data folder

**1** Press  (Main Menu) while the standby screen is displayed.

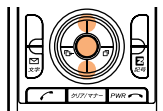
► The Main Menu is displayed.








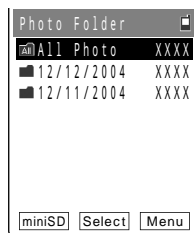
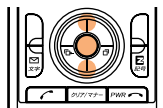
**2** Use  to select “Data Folder” and press  ().




► The Folder List screen in the Data Folder is displayed.



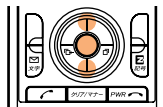
**3** Use  to select “Photo Folder” and press  ().

► The Photo Folder is displayed.












**4** Use  to select a taken date folder and press  ().

► A list of the photos in the selected date folder appears.



**5** Use  to select a photo and press  ().

► The selected photo appears on the TV monitor.  
The image does not appear on the display of the W21SA. Press  to end playback.

 Pressing  ( or  ) changes the size of the displayed image. Each time  () or  () is pressed, the image is rotated 90° in the counterclockwise or clockwise directions, respectively.

### Information


- Data with copyright protection is not output to TV.
- Images can be confirmed on a TV monitor while the live image is on the W21SA display as well as while recording movies.





# How to Input Text







## Switching Over the Input Mode


On the character entry screen, press  to display the input mode selection screen.

Use  to select an input mode and press  (OK).













Switch Character Type											
1	漢	2	ア	3	ア	4	ア	5	ア	6	ア
7	AB	8	ab	9	12	10	12	11	12	12	12
12	Mark	12	Face	12	Face	12	Face	12	Face	12	Face

## Entering Kana

The  to  dial keys can be used to enter Kana characters.  corresponds to “あ行”,  to “か行” and so on. The characters appear as shown in the following table each time the indicated key is pressed.

Example: The characters appear in the order of “か”, “き”, “く”, “け”, “こ”, “か”, “き” and so on, each time you press the  key.

When the desired character appears, press the key of the character to enter next.

Key	Number of presses											
	1	2	3	4	5	6	7	8	9	10	11	12
	あ	い	う	え	お	あ	い	う	え	お		
	か	き	く	け	こ							
	さ	し	す	せ	そ							
	た	ち	つ	て	と	っ						
	な	に	ぬ	ね	の							
	は	ひ	ふ	へ	ほ							
	ま	み	む	め	も							
	や	ゆ	よ	ゃ	ゅ	ょ						
	ら	り	る	れ	ろ							
	わ	を	ん	わ	、	。	— (Long sound)	・	～	!	?	Space
	Switches to “ ” (hard sound symbol), “ ” (semi-hard sound symbol), Uppercase letters, or Lowercase letters.											
	Shifts to the previous character assigned to that same key (when the current character has yet to be entered), or inputs a line break (if current character has been entered).											



## ■ Consecutively Entering Characters of the Same Key

After entering the first character, press  then the next key.



**Example: Entering “あい”**





## ■ Entering “ゝ” and “゜”

Enter the character to which to add “ゝ” or “゜”, then press .

**Example: entering “は”**




- ① Press  once to enter “は”.
- ② Press  once.

**Example: Entering “は”.**

- ① Press  once to enter “は”.
- ② Press  twice.

## ■ Erasing Characters


Press  to erase a character.

Press and hold  for more than one second to erase all characters after the cursor (  ). All characters are erased when the cursor (  ) is at the end of the text.


### ● Information

Pressing  (  ) immediately after erasing text displays the erased text again.

## ■ Entering Hiragana Characters

Enter characters and press  (  ).

### ● Information

Pressing  (  ) immediately after entering text restores the text that previous existed.



# Entering Kanji

Example: To enter “中川” as a name for the address book

1

Enter “なかがわ”.

Press **5** JKL な once.

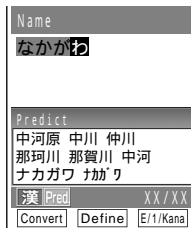
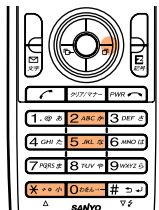
Press **2** ABC か once.

Press **⊙** once.

Press **2** ABC か once.

Press **\*** \* \* 小 once.

Press **0** ゐ ゑん い once.

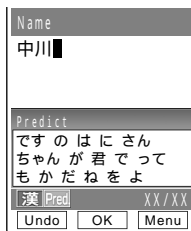
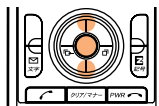


► The Prediction candidates appear.

2

Use **⊙** to select “中川” and press **⊙** (Define).

► The name “中川” is entered.



☞ If “中川” is not included as a Prediction candidate, press **⏏** (Convert) to switch to the usual Kanji conversion.

Pressing **⊙** displays the conversion candidates.

Select “中川” and press **⊙** (Define).



# Entering E-mail Addresses

Example: To enter “taro@ezweb.ne.jp”

1

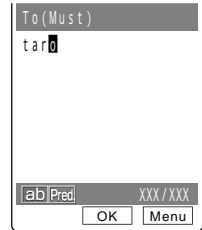
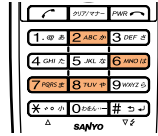
Enter “taro”.

t: Press **8 TUV** once.

a: Press **2 ABC** once.

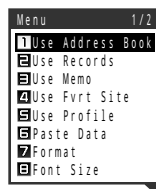
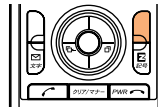
r: Press **7 PQRS** 3 times.

o: Press **6 MNO** 3 times.



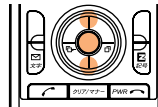
2

Press **Menu** ( **Menu** ).



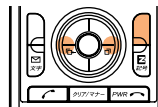
3

Use **Navigation Pad** to select “Format” and press **OK** ( **OK** ).



4

Use **Navigation Pad** or **Menu** ( **Catego.** ) to select “Internet”.

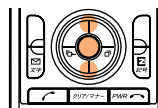


5

Use **Navigation Pad** to select “@ezweb.ne.jp” and press **Select** ( **Select** ).

▶ “@ezweb.ne.jp” is entered.

**Hand icon** Press **1. @** once to enter “.” and twice to enter “@”.





# Keys Available for E-mail Addresses

The characters appear as shown in the following table each time the indicated key is pressed.

Key	Lowercase letter input mode								Uppercase letter input mode							
	Number of presses								Number of presses							
	1	2	3	4	5	6	7	8	1	2	3	4	5	6	7	8
1. @ あ	.	@	-	_	/	:	~	1	.	@	-	_	/	:	~	1
2 ABC か	a	b	c	2					A	B	C	2				
3 DEF さ	d	e	f	3					D	E	F	3				
4 GHI た	g	h	i	4					G	H	I	4				
5 JKL な	j	k	l	5					J	K	L	5				
6 MNO は	m	n	o	6					M	N	O	6				
7 PQRS ま	p	q	r	s	7				P	Q	R	S	7			
8 TUV や	t	u	v	8					T	U	V	8				
9 WXYZ ら	w	x	y	z	9				W	X	Y	Z	9			
0 ゐ ゑ ゐ ゑ	0								0							

Information


Up to 20 lowercase characters including a “-“(hyphen) and “.”(period) can be used for your E-mail address. However, “.” cannot be used consecutively or at the beginning or end of an address. Also, “0” cannot be used at the beginning of an address.

The characters and symbols in the gray cells (  ) cannot be used before the “@” as in “△△△ @ezweb.ne.jp”.

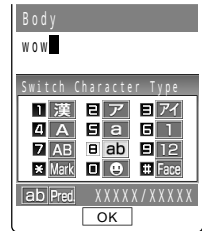
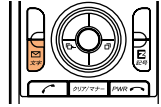


# Entering Pictographs

1

Press  on the character entry screen.

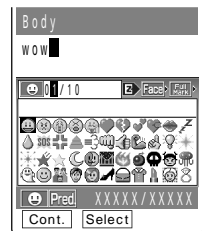
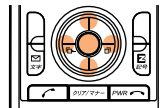
► The Input Mode selection screen appears.





2




Use  to select “” and press .

► The pictograph input screen appears.

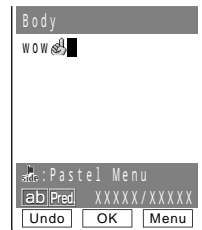
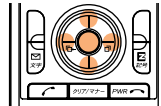







 Press  to switch to the next pictograph list.

3

Use  to select a pictograph and press  ().

► The selected pictograph appears on the screen.



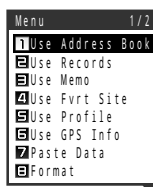
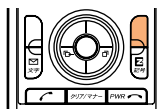
 It is possible to consecutively enter pictographs by pressing  () instead of  (.



# Inputting Fixed Expressions

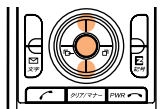
**Example:** To input sentences and/or phrases from “Message” that have been registered beforehand.

- Press  (Menu) on the character entry screen.



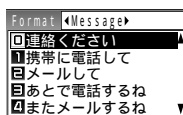
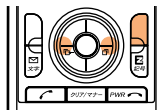
- Use  to select “Format” and press  (OK).

► The fixed expression selection screen for “Internet” appears.





- Use  or  (Catego.) to select “Message”.

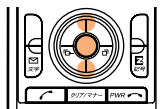
► The fixed expression selection screen for “Message” appears.



 Press  (Detail) to display details of the fixed expression.















- Use  to select the fixed expression that you want to input and press  (Select).

► The fixed expression appears on the input screen.





# Troubleshooting

Symptom	What to Check	Correction	Page
Cannot turn the power ON.	Is the battery pack attached properly?	● Attach the battery pack properly.	—
	Is the battery pack charged?	● Charge the battery Pack.	11
	Did you press and hold  for more than one second?	● Press and hold  for more than one second.	13
Cannot make a call.	Does  appear on the screen?	● Extend the antenna and try to make the call again at a place where  does not appear on the screen.	12
	Did you include the area code?	● If you are making a call to a phone other than a mobile phone, include the area code, even when calling from the same city.	22
	Is the antenna extended?	● Hold the tip of the antenna and pull it out until it stops.	12
	Does  appear on the screen?	● Cancel the Emission.	—
	Is the power turned ON?	● Press and hold  for more than one second.	13
	Did you press  ?	● Press  after the phone number.	22
Cannot receive calls.	Does  appear on the screen?	● Extend the antenna and move to a place where  does not appear on the screen.	12
	Does  appear on the screen?	● Cancel the Emission.	—
	Is the power turned ON?	● Press and hold  for more than one second.	13
Keys do not respond.	Is the power turned ON?	● Press and hold  for more than one second.	13
The power is turned off after an alarm sounds.	The battery pack level is low.	● Charge the battery pack.	11
Calls are answered automatically.	Is the Answer Phone ON?	● Turn OFF the Answer Phone.	28
Cannot hear the other party's voice.	Is the receiver volume setting high enough?	● Press  while talking. The volume of the other party is raised.	27



# Other Features

The W21SA is provided with other useful features.

## Front Style (Phone closed with the display facing outward)

Even when closed, you can check Mail and view information sites on the main display.

## Character Reader (OCR)

You can register and create telephone numbers and E-mail addresses by scanning them with the camera. And, you can translate scanned text as well.

## Full-fledged Mailing Features

Among various fun features, “Pastel Mail” enables you to send/receive vivid mail messages with a colored background and/or colored/blinking characters. With “Chara Moji Mail”, you can convert the body of your message into images by downloading figure characters, and send the message as an attachment file even to third-party mobile phones.

## Powerful Dictionary Features

English-Japanese, Japanese-English and katakana English term dictionaries are installed in the phone. These dictionaries can be very useful as you can also translate English into Japanese and vice-versa while entering characters.

## Dictionary Downloads

It is possible to download dictionaries from “SANYO ケータイプラネット” and use information therein as conversion candidates when entering characters.

## Pocket Light

The W21SA can be used as flashlight to light up outdoor garages, campgrounds or the keyhole at the entrance of your house at night.

## with Disney!

You can convert the wallpaper, ringer, images on the send/receive screen and launcher menu into Disney Mode all at once.



### **EZappli (BREW™)**

You can enjoy various applications, including high-volume games rich in expressive features and standby applications. Also, you can listen to FM Radio and utilize the navigation services with EZnaviwalk.

### **Easy Photo Print**

By connecting the attached USB Cable WIN (sold separately) to a printer that supports PictBridge, it is possible to print photos of a desired number and size.

Furthermore, registering with DPOF Print Reservation is useful when printing multiple photos and using DPE shops.

### **IC Recorder**

The W21SA can record up to 8 hours of audio.

### **Simple Compass**

It is possible to display one's bearings.

### **Photo Mixer**

Used for adding messages to still images (photos) taken or downloaded, so to easily create photo animation. The photo animation you create can be attached to E-mail.

### **“Chaku-Uta (TM)” Support (Ringer)**

A segment of an artist's singing voice can be downloaded to be used as the ringer or just for playback.

### **Mass Storage Mode**

By connecting the attached USB Cable WIN (sold separately) to a personal computer, it is possible to use the miniSD memory Card provided with the W21SA just like a floppy disk. It is very useful as it makes it easier to exchange data with personal computers.

### **2-Dimensional Code Reader (EZappli (BREW™))**

By recording 2-dimensional code (QR code) with the W21SA, it is possible to read QR-coded characters. The read information can be used for the address book or Mails.

※ QR (Quick Response) code is a 2-dimensional code of higher informational capabilities than barcodes.



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## For inquiries, call:

au Customer Service Center (General Information)

From regular phones:



**0077-7-111**

(Toll free)

From au cellphones

**157 area code not required**

(Toll free)

Pressing "zero" will connect you  
to an operator, after calling "157"  
on your au cellphone.

Sales : KDDI CORPORATION •

OKINAWA CELLULAR TELEPHONE COMPANY

Manufactured by : SANYO Electric Co., Ltd.



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